

The Mayor's Office of Community Mental Health

Unit of Appropriation [020]

Term & Condition

January 31, 2024

Semi-Annual Report

For the last two quarters of Fiscal Year 2024 (**January 1, 2023 – June 30, 2023**), below please find a breakdown of 911 mental health calls involving persons experiencing mental health crises:

- **How many of such calls were received:**
 - **20,692** total mental health 911 calls in B-HEARD pilot area

- **How many were responded to by NYPD, FDNY and/or B-HEARD team:**
 - **5,095** mental health 911 calls in the pilot area that received a B-HEARD response

- **How many people assisted by B-HEARD were:**
 1. **Served onsite:** Of the individuals who received a behavioral health assessment, 42% were provided connections to community-based behavioral health services. Of the 42% who received care in the community, **36%** were assisted on-site.

 2. **Transported to a community-based healthcare:** Of the 42% who received care in the community, **6%** were transported to a community-based healthcare or social service location.