

January 31, 2024

Richard Lee
Director, Finance Division
New York City Council
250 Broadway, 15th Floor
New York, NY 10007

Dear Richard,

Pursuant to the condition of the funds in unit of appropriation 006 in the budget of the Department of Small Business Services, please see below the responses to the questions outlined in the Fiscal Year 2024 Expense Budget Resolution.

If you have any additional questions, please contact Tara Das at tdas@edc.nyc.

Regards,

A handwritten signature in black ink, appearing to read 'James Wong', with a stylized flourish at the end.

James Wong
EVP and NYC Ferry Executive Director
New York City Economic Development

1. Current route map and list of routes and landings served;

Please see Appendix A for current route map. List of landings served:

- Wall Street/Pier 11
- South Williamsburg
- North Williamsburg
- Greenpoint
- Midtown East/East 34th Street
- Hunters Point South
- Bay Ridge
- Sunset Park/Brooklyn Army Terminal
- Red Hook/Atlantic Basin
- Atlantic Ave/Brooklyn Bridge Park-Pier 6
- DUMBO/Fulton Ferry
- Corlears Hook
- Stuyvesant Cove
- East 90th Street
- Soundview
- Ferry Point Park
- Astoria
- Roosevelt Island
- Long Island City
- Brooklyn Navy Yard
- Governors Island
- Rockaway
- St. George
- Battery Park City
- Midtown West/West 39th St-Pier 79

2. Annual ridership by route (between January 1, 2023 and December 31, 2023)

- East River: 2,540,503
- Rockaway: 713,881
- South Brooklyn: 780,613
- Astoria: 1,438,343
- Soundview: 798,139
- St. George: 524,200
- Governor's Island: 82,344
- Rockaway Rocket: 2,312

3. Systemwide On-Time Performance as reported by the Operator (as of 9/30/2023):

- Systemwide On-Time Performance from January-September 2023 was 95.3%.
 - NYC Ferry entered a new operating agreement with new On-Time Performance reporting methodology and standard on October 1, 2023. OTP reporting in the new format is still under technical review as new systems are on-boarded. On-

Time Performance for Oct-Dec will be provided by e-mail no later than March 30, 2024; future annual reporting will revert to full-year reporting after the initial start-up period.

- NYC Ferry’s operator calculates On-Time Performance as the percentage of trips that departed no more than 1 minute before and arrive no more than 5 minutes after their scheduled times at each landing. This report does not include delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, those trips are excluded from the calculation.

4. Latest demographic information available for ferry riders including percent identifying as New Yorkers;

Summer 2023 survey results may be found [here](#).

5. The number and class of vessels currently in the NYC Ferry fleet including their passenger capacity;

The NYC Ferry fleet has 38 vessels in total. This list of vessels remains unchanged from the prior year.

Capacity / Class	Count
150 passenger - River	20
150 passenger - Rockaway	3
350 passenger - Rockaway	15*
	*Two Tier 4 vessels, which have reduced emissions, were introduced into the fleet in 2020. These are the first passenger ferries with Tier 4 engines in the NY Harbor.

6. A breakdown of city capital spending for any major facility completed in the prior year (landings, maintenance facilities, etc.)

NYCEDC spent a total of \$22.3M in capital funds during CY2023\$12.9M was spent towards the construction of NYC Ferry’s new homeport in Atlantic Basin. The remaining funds were spent as follows: \$2.5M on to making improvements at NYC Ferry’s existing homeport in Brooklyn Navy Yard, and \$6.9M towards improvements across existing landings throughout the system.

7. The total city capital spending for any vessel built or acquired in the prior year; and

No vessels were built or acquired in CY2023.

8. The systemwide subsidy from the prior fiscal year.

The systemwide subsidy for FY2023 was \$8.55 per rider. More detail is available [here](#).

9. Ferry Discount Program Enrollment

As of 12/31/2023, there were 12,486 Ferry Discount Program enrollees. Below is the breakdown between the different eligible categories:

Seniors (65-years or older)	9,973
People with Disabilities	633
Participants in Fair Fares NYC	1,786
Harbor School Students (Pilot)	94

10. Discount Program Borough Breakdown

NYC Ferry does not track data related to borough of residence for Discount Program Participants, so that information is not included here.

Appendix A



NYC FERRY ROUTES/SERVICES

- Astoria Route
- East River Route
- Rockaway Route
- Soundview Route
- South Brooklyn Route
- St. George Route
- Shuttle Bus Service

Service Alert - Governors Island Landing Planned Closure
 The Trust for Governors Island will begin replacing the Yankee Pier barge. This work requires the landing to be out of service for approximately 8-10 weeks. During this time, NYC Ferry's South Brooklyn route will bypass Governors Island in both directions.

For service to Governors Island in the interim, please take the Governors Island ferry at the Battery Maritime Building. Ticket and schedule information may be found here: govisland.com

For latest maps, schedules, and expansion plan, visit ferry.nyc.

Map as of 1/2/2024