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Report on the Fiscal 2024 Preliminary Plan and the Fiscal 2023 Mayor's Management Report for the

Department for the Aging

March 14, 2023

Prepared by Austrid Chan, Financial Analyst

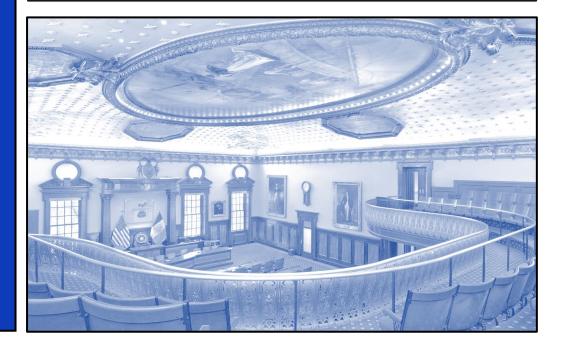
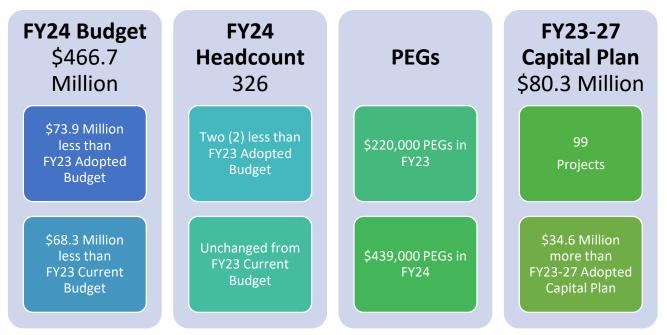


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Department for the Aging (DFTA) Fiscal 2024 Budget Snapshot



DFTA Financial Plan Overview

The Department for the Aging (DFTA or the Department) has a Fiscal 2024 Preliminary Budget of \$466.7 million, which accounts for less than half of one percent of the City's \$102.7 billion budget. DFTA's budget is \$73.9 million less than the Fiscal 2023 Adopted Budget of \$540.6 million.

Overall, DFTA has managed to recover from COVID-19, but resources have not increased amid rising aging population. Fiscal 2023 Preliminary Mayor's Management Report (PMMR) data trends suggest that DFTA's indicators have improved in almost every area, such as home delivered meals (HDMs) - a longstanding Council priority, older adult centers (OACs), and home care services. Although the utilization rate at OACs has increased significantly to an average of 75 percent from 25 percent previously, it is still much lower than the pre-pandemic level of over 95 percent.

The expiration of GetFood Recovery Meals program, which was created during pandemic and ended in June 2022, could add pressure to DFTA's baselined HDMs program. DFTA had stated that approximately 3,000 seniors may need to transfer to the baselined HDMs program upon expiration. However, the transition, which heavily relies on DFTA's capacity to identify and connect with GetFood's participants, has been reported to be slow. Even though as of February 22, 2023 the HDMs waitlist has been cleared, it has taken DFTA tremendous efforts and a long period of time to achieve it. Data reported in Terms and Conditions report generated by the agency shows that there were 220 clients on HDMs waitlist in November 2021, 61 clients in December 2022, and 11 clients in February 2023.

Financial Summary

The Fiscal 2024 Financial Plan includes a \$466.7 million Fiscal 2024 budget for DFTA, decreasing to \$403.7 million by the end of the Plan period in Fiscal 2027. This decrease is partially driven by the reduction in federal funds from \$146.8 million in Fiscal 2023 to \$79.4 million in Fiscal 2026. The Program to Eliminate the Gap (PEGs) identifies \$220,000 savings in Fiscal 2023, and \$439,000 in Fiscal 2024 and in the outyears, driven by a vacancy reduction of eight positions. State funding is flat at approximately \$44 million.

DFTA was provided \$171.6 million of federal COVID-related stimulus funding through the American Rescue Plan Act of 2021 (ARPA) and the Coronavirus Aid, Relief, and Economic Security Act of 2020 (CARES), in Fiscals 2023 through 2026. DFTA's Financial Plan includes COVID stimulus funding of \$69.9 million in Fiscal 2023, \$29.1 million in Fiscal 2024, \$68.2 million in Fiscal 2025, and \$4.3 million in Fiscal 2026. All stimulus funding is directed to out-of-home-services. \$17.3 million of ARPA funding is used for DFTA's home delivered meals program (HDMs) across Fiscals 2023 through 2026, with an additional \$21 million to support DFTA's Community Care Plan. The Plan includes \$1.4 million of CARES funding in Fiscal 2023 for DFTA's Geriatric Mental Health (DGMH), which provides a variety of mental health services and interventions to older adults in their communities, including embedding clinical mental health professionals at senior centers.

The following Financial Summary provides actuals for Fiscal 2021 and Fiscal 2022, the Adopted Budget for Fiscal 2023 and planned spending for Fiscal 2023 and Fiscal 2024 as of the Fiscal 2024 Preliminary Budget. This information is broken down by type of spending, program area, funding, and headcount. The Department's Fiscal 2025 budget is similar to Fiscal 2024, while Fiscals 2026 and 2027 decrease to approximately \$403 million because of the \$36.1 million decline in city funding and \$26.8 million decline in federal funding.

Personal Services (PS) spending in Fiscal 2024 is \$2.7 million less than the Fiscal 2023 budget at Adoption, the result of the elimination of eight vacant positions. Other Than Personal Services (OTPS) in Fiscal 2024 is \$71.2 million less than the Fiscal 2023 budget at Adoption, driven by the absence of \$12.2 million in Administration-funded one-time additions and \$42.9 million in one-time Council discretionary funding in Senior Services.

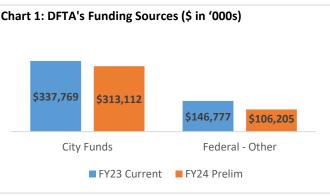
Table 1: DFTA Financial Summary						
Dollars in Thousands						
	FY21	FY22	FY23	Prelimina	ary Plan	*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services	\$31,380	\$29,406	\$31,482	\$28,817	\$28 <i>,</i> 805	(\$2,676)
Other Than Personal Services	324,230	473,177	509,077	506,114	437,866	(71,211)
TOTAL	\$355,610	\$502,584	\$540,558	\$534,931	\$466,671	(\$73,887)
Budget By Program Area or U/A						
Administration & Contract Agency Support	\$31,674	\$34,946	\$47,370	\$46,425	\$46,224	(\$1,147)
Case Management	39,519	42,496	50,564	46,253	45,564	(5,000)
Homecare	31,885	33,715	34,483	34,483	34,483	0
Senior Centers and Meals	169,452	213,773	259,057	242,031	254,946	(4,111)
Senior Employment & Benefits	8,485	8,514	9,093	10,283	10,729	1,635
Senior Services	74,595	169,140	139,991	155,457	74,726	(65 <i>,</i> 264)
TOTAL	\$355,610	\$502,584	\$540,558	\$534,931	\$466,671	(\$73 <i>,</i> 887)
Funding						
City Funds			\$349,758	\$337,769	\$313,112	(\$36,646)
Federal - Community Development			2,252	4,060	2,252	0
Federal – Other			143,632	146,777	106,205	(37,427)
Intra City			515	1,488	515	0
Other Categorical			0	293	185	185
State			44,401	44,545	44,401	0
TOTAL	\$355,610	\$502,584	\$540,558	\$534,931	\$466,671	(\$73 <i>,</i> 887)
Budgeted Headcount						
Full-Time Positions	304	283	328	326	326	(2)
Full-Time Equivalent Positions	324	21	40	23	23	(17)
TOTAL	637	283	368	349	349	(19)

In the Financial Plan, both DFTA's Fiscal 2023 (\$534.9 million) and Fiscal 2024 (\$466.7 million) are less than the Fiscal 2023 Adopted Budget. This is the result of the absence of Administration one-time funding of \$6.2 million for HDMs, \$3 million for case management services, \$3 million for IT education for older adults, and \$42.9 million Council discretionary funding that is not reflected in the Fiscal 2024 budget.

Changes by Program Area in the Fiscal 2024 Preliminary Plan

- Administration & Contract Agency Support decreases by \$1.1 million due to the baselined vacancy reduction.
- **Case Management** decreases by \$5 million due to the absence of one-time Council discretionary funding and Administration-funded additions.
- **Senior Centers and Meals** decreases by \$4.1 million due to the absence of one-time Council discretionary funding and Administration-funded additions.
- **Senior Services** decreases by \$65.3 million, largely driven by the absence of one-time Council discretionary funding.

As illustrated in the chart on the right, the Fiscal 2024 Preliminary Plan recognizes decrease in City funds from \$337.8 million in Fiscal 2023 to \$313.1 million in Fiscal 2024. Federal funds decrease from \$146.8 million in Fiscal 2023 to \$106.2 million in Fiscal 2024. State funding, not pictured, remains unchanged across the years at approximately \$44 million.



State Executive Budget

The State Fiscal 2024 Executive Budget includes \$303 million for the State Office for the Aging (SOFA), a decrease of \$6.7 million from the Fiscal 2023 budget. This is the result of the discontinuation of onetime legislative additions. The Fiscal 2024 Executive Budget proposes a workforce of 126 positions, which is an increase of 4 full-time equivalents (FTEs) from Fiscal 2023. The Aid to Localities Bill maintains \$2.5 million in additional funding for the Long Term Care Ombudsman Program (LTCOP) to provide additional coverage of long-term care facilities across the state. This funding helps address complaints and advocate for improvements in the long-term care system.

The State Executive Budget continues its investment into the State's Master Plan for Aging with a new \$1 million in funding in Fiscal 2024 and the outyears under SOFA. This master plan will coordinate all State policy and programs and address challenges related to communication, coordination, caregiving, long-term financing, and innovative care models. A 2.5 percent cost-of-living adjustment (COLA) is also authorized for SOFA programming, however, it is noted that the recent high inflation and tight labor market present a challenge for not-for-profits to provide services down the road. Advocates have asked for a 6.5 percent COLA, which remains below the rate of inflation.

The State Executive Budget also provides relief to retirees by increasing the amount of private pension and/or retirement income that is tax-free above the current \$20,000 limit, invests in nursing homes, bolsters home care workforce and offers tax benefits for family caregivers.

Fiscal 2024 Preliminary Budget Changes

DFTA's Fiscal 2024 Preliminary Budget contains no need needs. The Fiscal 2024 Preliminary Budget is \$73.9 million less than the Fiscal 2023 Adopted Budget of \$540.6 million. This change is the result of an additional \$1.84 million in Other Adjustments, savings of \$439,000 in the Program to Eliminate the Gap (PEGs), and the absence of \$12.2 million in Administration-funded one-time additions and \$42.9 million in one-time Council discretionary funding.

Other Adjustments

Other adjustments do not make a significant impact on DFTA's overall budget. They increase the agency's budget by \$841,000 in Fiscal 2023, \$1.84 million in Fiscal 2024, \$1.86 million in Fiscal 2025, with no changes sin the outyears.

Geriatric Mental Health (DGMH). The Plan includes a roll of \$198,489 in federal funding into Fiscal 2023 and \$103,375 into Fiscal 2024 for the Geriatric Mental Health program, which places clinicians in senior centers to provide mental health services and supports to older New Yorkers. The roll occurs because the federal funding was not needed when DFTA underspent in the DGMH program during COVID-19.

This program aims to serve 840 seniors in 88 Older Adult Centers (OACs) in Fiscal 2023 and Fiscal 2024. DFTA will release a request for proposal (RFP) for Geriatric Mental Health in Fiscal 2023 for a Fiscal 2024 start to award six contracts. The procurement will serve 77 OACs across the City, while the remaining 11 OACs will be served by the Hub and Spoke program, which is similar to DGMH, but in addition, providing engagement activities and assessments at neighboring senior centers.

• SilverCorps Grant. The budget reflects an additional \$899,000 in Fiscal 2023, \$1.7 million in Fiscal 2024, and \$1.9 million in Fiscal 2025 for SilverCorps Grant, a three-year program to help older adults aged 60 and above find employment. It aims to serve 250 seniors every year and is expected to kick off by March/April 2023.

Program to Eliminate the Gap (PEGs)

• Vacancy Reduction. The budgets reflects the elimination of eight vacant positions, reducing the Department's City-funded full-time positions to 205 from 213. The vacancy reduction results in savings of \$220,000 in Fiscal 2023, and \$439,000 in Fiscal 2024 and the outyears. The reduction is to administrative positions such as finance and procurement. Although DFTA does not anticipate any impacts on front-line services and program delivery, as an agency working closely with contract providers, the vacancy reduction poses a risk to DFTA's contracting process and relationship with contractors in the future.

Headcount

The Fiscal 2024 Preliminary Plan includes the reduction of eight full-time positions in Fiscal 2023 and in the outyears. This reduction is partially offset by the addition of six non-city funding positions, bringing DFTA's net full-time headcount reduction to two positions. As of January 2023, including both city and non-city funding, 290 of DFTA's budgeted positions were filled, with 36 vacant positions and a vacancy rate of approximately 11 percent.

The Department's headcount includes 23 full-time equivalents (FTEs) in Fiscal 2023 and in the outyears, a small increase from 21 FTEs in the November 2022 Plan.

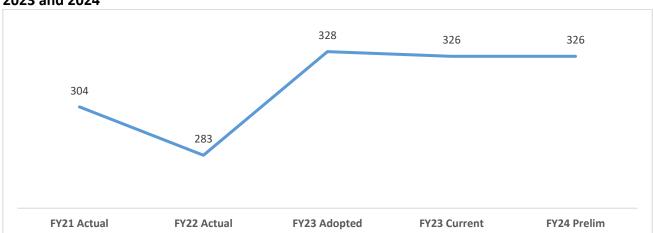


Chart 2: DFTA Actual Full-Time Positions Fiscal 2021 and 2022, Budgeted Full-Time Positions Fiscal 2023 and 2024

Fiscal 2023 Preliminary Mayor's Management Report

DFTA reports on key indicators in the Fiscal 2023 Preliminary Mayor's Management Report (PMMR), which includes data on City agencies and their programs' performances. Nearly all of the Department's key indicators improved when compared to the first four months of Fiscal 2022, suggesting DFTA is beginning to rebuild after the dramatic impact of the pandemic on senior services.

- Older Adult Center (OACs) and Congregate Meals. OACs served 22,812 seniors on average in the first four months of Fiscal 2023, increasing by 33 percent from 17,213 senior in the same period in Fiscal 2022. Pre-pandemic, the historical average was close to 30,000 seniors. The number of meals served at OACs also increased, with 1,578,423 meals served in the first four months of Fiscal 2023, compared to 623,974 meals in the same period in Fiscal 2022, a rise of 153 percent. These improvements align with OACs' higher utilization rate at 75 percent in calendar year 2022, as reported by DFTA in the Council Terms and Conditions report of Fiscal 2023.
- Home Delivered Meals (HDMs). Homebound older New Yorkers continue to have a choice between daily delivery of hot meals and twice-weekly delivery of frozen meals. In the first four months of Fiscal 2023, 1,413,178 meals, an increase of 12 percent from the same period in Fiscal 2022, were delivered to 22,822 homebound older New Yorkers.

This is the result of increased funding on HDMs. In the Fiscal 2023 Executive Budget, \$8.8 million was baselined for transition of GetFood Recovery Meals participants into HDMs, when the GetFood Recovery Meals program ended in June 2022. Another one-time funding of \$6.2 million was added in the Fiscal 2023 Adopted Budget to meet the continuing need of HDMs. In addition, the Council has allocated \$3.08 million to add 44 HDMs vans in Fiscal 2023 to extend the reach of the program. DFTA anticipates that all vans will be delivered by June 30, 2023, the end of Fiscal 2023. As of February 22, 2023, the HDMs waitlist has been cleared.

• Homecare and Case Management. Homecare service levels also improved in the first four months of Fiscal 2023. A total of 2,796 home care clients received 416,765 hours of home care services, increases of 8 percent and 7 percent respectively over the same period in Fiscal 2022. This increase in both the number of clients served and the hours of care provided indicates a return to pre-pandemic levels. As a gateway to other services for homebound older New Yorkers, the number of case management clients and services remained stable with 26,800 clients receiving

165,772 hours of case management services. The PMMR suggests DFTA is on track to meet its Fiscal 2023 target, providing 530,000 hours of case management services.

Performance improvement is the result of increased funding. In the Fiscal 2023 Executive Budget, \$6 million was baselined to provide case management intake support. In the Fiscal 2023 Adopted Budget, another one-time funding of \$3 million was added for case management services. As of February 1, 2023, there are 259 clients on the homecare waitlist and 1,736 clients on the case management waitlist.

• **Caregiving Programs.** DFTA's direct and contracted caregiver programs assist and support New Yorkers who are caring for an older person, as well as grandparents or other older adults who are caring for children. In the first four months of Fiscal 2023, 3,794 persons received information and/or supportive services through the Department's in-house and contracted caregiver programs, a nine percent increase over the same period in Fiscal 2022.

Capital Plan Overview

On January 12, 2023, the Administration released the Preliminary Ten-Year Capital Strategy for Fiscal Years 2024-2033 (Ten-Year Strategy), the Capital Commitment Plan for Fiscal 2023-2027 (Commitment Plan) and the Fiscal 2024 Preliminary Capital Budget (Capital Budget).

This section provides an overview of the Ten-Year Strategy and Commitment Plan for DFTA.

Preliminary Ten-Year Capital Strategy Fiscal 2024-2033

The Ten-Year Capital Strategy is the City's long term capital planning document which provides a framework for capital spending by agency. The Ten-Year Strategy is released every two years as mandated by the City Charter.

Strategy Guiding Principles

As stated in the document, the Ten-Year Capital Strategy "provides a venue for the City to demonstrate the comprehensive infrastructure planning that the City undertakes as part of its responsibility to all New Yorkers, across all neighborhoods, and explain the connections between capital investment and strategic priorities." It strives to do this through four guiding principles:

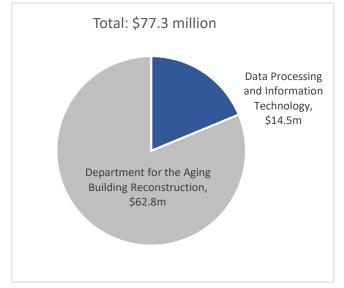
- Maintain New York City's financial responsibility
- Promote forward-looking, holistic capital planning that anticipates neighborhood needs of tomorrow
- Advance a more equitable New York City through capital investment
- Consider community perspectives in capital planning and decision-making

Below is a summary of DFTA's Strategy and Capital Commitment Plan.

The City's Ten-Year Strategy totals \$159.3 billion (all funds), which is \$25.6 billion larger than the \$133.7 billion Fiscal 2022-2031 Ten-Year Capital Strategy. DFTA's Ten-Year Capital Strategy totals \$77.3 million, or half of one percent of the City's total Strategy. DFTA's capital budget is one of the smallest in the City.

Each agency's Ten-Year Capital Strategy is broken down into Ten-Year Plan Categories which summarize the types of capital work that make up the agency's capital program. The chart below presents DFTA's Ten-Year Strategy distributed among these categories.

Chart 3: DFTA's Ten-Year Strategy by Category



The Department's Capital Strategy frontloads most of the capital spending with very little spending planned in the final three years of the Ten-Year Strategy. Although the Strategy includes the rehabilitation of senior centers, it fails to plan for growth in the number of program sites, which are essential to serving a growing senior population in the City. DFTA should revisit its strategy to plan more accurately for capital costs over the period of the strategy.

DFTA's Ten-Year Strategy includes only two categories of projects, Department for the Aging Building Reconstruction, and Data Processing and Information Technology.

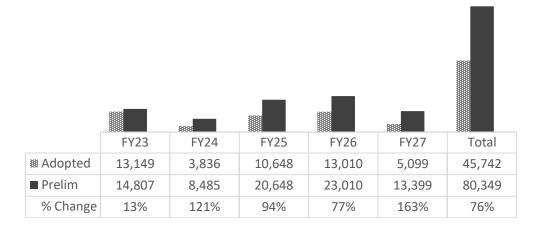
Preliminary Capital Commitment Plan for Fiscal 2023 to Fiscal 2027

The City's Capital Commitment Plan details the Administration's plan to spend the appropriations voted on by the City Council at Adoption. The Commitment Plan provides project-level funding detail as well as estimate of expenditure dates. The Commitment Plan provides information on projects' estimated costs, start dates, and time to completion.

The Fiscal 2024 Preliminary Capital Commitment Plan includes \$80.3 million in Fiscal 2023-2027 for the DFTA (including City and Non-City funds) spread out over 29 budget lines and 99 project IDs. This represents much less than one percent of the City's total \$96.5 billion Preliminary Capital Commitment Plan for Fiscal 2023-2027. The agency's Preliminary Commitment Plan for Fiscal 2023-2027 is 76 percent more than the \$45.7 million budgeted in the Adopted Capital Commitment Plan, an increase of \$34.6 million.

Since the majority of capital projects span multiple fiscal years, it is common practice for an agency to roll unspent capital funds into future fiscal years. In Fiscal 2022, DFTA committed \$1.3 million or nine percent of its annual capital plan. Therefore, it is assumed that a portion of the agency's Fiscal 2023 Capital Plan will be rolled into Fiscal 2024, thus increasing the size of the Fiscal 2024-2027 Capital Plan.

Chart 4: DFTA Fiscal 2023-2027 Commitment Plan (\$ in '000s)



- Major Projects. The largest projects at DFTA throughout the course of the Capital Plan are described below.
 - \$33 million for DFTA headquarters' relocation across the Plan. Department of Citywide Administrative Services (DCAS) is responsible for finding the location for DFTA's new headquarters and no clear timeline has been provided for the relocation. DFTA believes that relocation makes financial sense since renovating the current building would be double the cost of finding a new location.
 - \$4 million for Senior Tracking Analysis and Reporting System (STARS), an 18-month case tracking system that will be built by consultants in Fiscal 2023 and Fiscal 2024. The program will start in April 2023.
 - \$19.5 million for upgrading the center and exterior garden, and kitchen renovation at the Leonard Covello older adult center on Manhattan's East Side, which is managed by Department of Design and Construction (DDC). It is noted that the cross-agency model presents a great challenge for DFTA to advance capital projects, resulting in a single-digit capital commitment rate as mentioned above.
 - \$3.3 million for Met Council on Jewish Poverty's Food Network Warehouse in Fiscal 2023.
 - \$1.7 million for replacement of computers for senior centers citywide in Fiscal 2027.
- Council Discretionary Projects. The Council funds a quarter of DFTA's Capital Plan, with a total of \$20.5 million in Council-funded capital projects between Fiscal 2023 and Fiscal 2027. These projects spread across 19 budget lines and 73 project IDs, with an average budget of \$281,000 per project ID, and are largely managed by other agencies (e.g. Department of Design and Construction [DDC] for senior center upgrades). Council projects support improvements and infrastructure/technology updates at senior centers, and vehicle purchase for seniors and HDMs.

Budget Issues and Concerns

 High Risk Level Scored for DFTA's Request for Proposals (RFPs). Human Services Council, a local umbrella organization of human service organizations, has given a score of 60 percent risk for DFTA's Case Management RFP and 59 percent risk for DFTA's Elder Justice Program RFP, making these RFPs a moderate to substantial risk for applicants.¹ Key concerns are rigid funding requirements such as higher minimum staff salaries, and lack of additional funding for rising prices, threatening the contractor's ability to provide the required services.

According to the PMMR, in Fiscal 2023, DFTA will also release RFPs for geriatric mental health and transportation programs. These contracted providers are important partners, delivering essential services to older New Yorkers. DFTA should maintain a reasonable risk level for applicants and enable them to sustain the program financially and operationally.

- Absence of One-time Funding in HDMs and Case Management. As mentioned above, DFTA's Fiscal 2023 budget included one-time additions of \$6.2 million for HDMs and \$3 million for case management. These one-time additions have led to improvements in PMMR indicators related to HDMs and case management. However, there is a risk that if these funds are not allocated again in the next fiscal year the increasing needs of these programs could be difficult to accommodate. Although DFTA reports that there are no clients currently on the HDMs waitlist, as of February 1, 2023, there are 1,736 clients on the case management waitlist. DFTA should make it clear about how much more funding it needs to clear the waitlist.
- Slow Transition of Clients from GetFood Recovery Meals. The GetFood Recovery Meals program expired in June 2022. DFTA has previously estimated that approximately 3,000 seniors might need to be transferred to DFTA's baselined HDMs program. Although \$8.8 million was baselined in Fiscal 2023 Executive Budget to facilitate the transition, DFTA reports a slow uptake.
- Underperformed Capital Commitment Rate. In Fiscal 2022, DFTA committed nine percent of its annual capital plan, when the Citywide agency average was 62 percent. Apart from slow project rollout due to the pandemic, DFTA's capital projects' small size and management by other shortstaffed agencies is the major cause of the underperformance. DFTA will face a number of challenges including project delays, vendors quitting, and rising costs.

¹ Human Services Council, RFP Rater <u>https://humanservicescouncil.org/raters/</u>

Appendices

A. Budget Actions in the November and Preliminary Plans

	ļ	Fiscal 2023		Fiscal 2024			
Dollars in Thousands	City	Non-City	Total	City	Non-City	Total	
DFTA Fiscal 2023 Adopted Budget	\$349,758	\$190,800	\$540,558	\$330,379	\$151,384	\$481,763	
Other Adjustments – Nov.							
ABD I/C DFTAD	\$0	\$23	\$23	\$0	\$0	\$0	
CDBG GMH FY23	0	1,364	1,364	0	0	C	
Covid Vaccine Media	0	21	21	0	0	0	
DFTA- The ReServe	0	45	45	0	0	C	
Fund for ReServe Services	0	20	20	0	0	C	
FY22 CV Roll Over	0	25	25	0	0	(
FY22 Nutrition Grant Roll	0	97	97	0	0	(
FY22 NY Connects Roll	0	60	60	0	0	(
FY22 Rollover FGP Grant	0	157	157	0	149	149	
FY22 Rollover Shine Grant	0	44	44	0	0	(
FY23 - FY27 OMH - OHEL Grant	0	75	75	0	50	50	
FY23 - FY27 OMH - JHMC Grant	0	75	75	0	50	50	
FY23 - FY27 OMH- Strive grant	0	25	25	0	50	50	
FY23 AARP Budget Plan Funding	0	15	15	0	0	(
FY23 DFTA Reservists	0	56	56	0	0	(
FY23 DTFA NYCCC	0	740	740	0	0	(
FY23 OMH - CAPE Grant	0	53	53	0	35	3	
FY23 OMH - Strive Community	0	50	50	0	0		
HIICAP FY22 Rollover to FY23	0	10	10	0	0		
LGRMIF grant	0	75	75	0	0		
MIPPA FY22 Rollover to FY23	0	39	39	0	0		
NCOA - Realign to NGA	0	5	5	0	0		
NYC Service Bureau Program	115	0	115	0	0		
ReServe Program	0	19	19	0	0		
Rollover CDBG grant from FY22	0	1,808	1,808	0	0		
Rollover Fall Prevention ACL	0	89	89	0	0		
To increase CV05 code in FY23	0	204	204	0	0		
DFTA – I/C Mod	0	58	58	0	0		
Workforce Enhancement	(1,115)	0	(1,115)	(1,115)	0	(1,115	
Subtotal, Other Adjustments	(\$1,000)	\$5,252	\$4,252	(\$1,115)	\$334	(\$781	
PEGs – Nov.			. , .		· ·		
Additional Revenue	(\$4,418)	\$0	(\$4,418)	(\$15,293)	\$0	(\$15,293	
Case Management Services	(4,311)	0	(4,311)	0	0		
GMH Revenue Swap with CDBG Funding	(1,364)	0	(1,364)	0	0		
Social Adult Day Care	(400)	0	(400)	(400)	0	(400	
Telecommunication Savings	(7)	0	(7)	(20)	0	(20	
Subtotal, PEGs	(\$10,500)	\$0	(\$10,500)	(\$15,713)	\$0	(\$15,713	
TOTAL, All Changes - Nov.	(\$11,500)	\$5,252	(\$6,248)	(\$16,828)	\$334	(\$16,494	
DFTA Fiscal 2023 November Plan	\$338,258	\$196,052	\$534,310	\$313,551	\$151,718	\$465,26	
Other Adjustments – Prelim.		· · ·					
CC Member Items Reallocations	(\$436)	\$0	(\$436)	\$0	\$0	\$	
DOJ - No Cost Extension Budget	0	198	198	0	103	10	
Heat, Light and Power	166	0	166	0	0		
Intra-city mod with Aging	0	5	5	0	0		
ReServe Program	0	8	8	0	0		
SilverCorps Grant - NGA 3 Yrs	0	899	899	0	1,737	1,73	
Subtotal, Other Adjustments	(\$270)	\$1,111	\$841	\$0	\$1,840	\$1,84	
PEGs – Prelim.	(+=, +)	<i>+-,</i>	<i>vo</i> .1	7 . 7	÷ 1,0 10	<i>41,</i> 04	
Vacancy Reduction	(\$220)	\$0	(\$220)	(\$439)	\$0	(\$439	
Subtotal, PEGs	(\$220)	\$0	(\$220)	(\$439)	\$0 \$0	(\$439	
TOTAL, All Changes - Prelim.	(\$220)	\$1,111	\$621	(\$439)	\$0 \$1,840	\$1,40	
DFTA Fiscal 2024 Preliminary Budget	\$337,768	\$197,163	\$534,931	\$313,112	\$153,558	\$466,670	

B. Contract Budget

Contracts managed by DFTA totals \$299.9 million in Fiscal 2024 Preliminary Budget, a decrease of \$45.6 million from the Fiscal 2023 Adopted Budget. The Fiscal 2024 Preliminary Budget introduces no changes to the number of contracts at DFTA. The category with the most contracts is 'Payments to Delegate Agencies', which contains 1,334 contracts with a total value of \$288.5 million in Fiscal 2024. The table below lists the total amount and number of contracts at Fiscal 2023 Adopted Budget and Fiscal 2024 Preliminary Budget.

Contract Type	2023 Adopted	Number of Contracts	2024 Preliminary	Number of Contracts
Contractual Services - General	\$113,814	8	\$113,814	8
Data Processing Equipment Maintenance	40,000	3	40,000	3
Maintenance and Operation of Infrastructure	300,000	1	300,000	1
Maintenance and Repairs - General	107,222	4	107,222	4
Maintenance and Repairs - Motor Vehicle Equip	4,000	1	4,000	1
Office Equipment Maintenance	10,000	2	10,000	2
Payments to Delegate Agencies	335,135,351	1,334	288,543,763	1,334
Printing Services	114,265	6	112,765	6
Prof. Services - Accounting Services	697,769	17	697,769	17
Prof. Services - Computer Services	50,000	3	50,000	3
Prof. Services - Legal Services	20,000	1	20,000	1
Prof. Services - Other	8,594,911	7	9,586,690	7
Telecommunications Maintenance	15,700	4	15,700	4
Temporary Services	341,036	3	341,036	3
Training Program for City Employees	4,000	1	4,000	1
TOTAL	\$345,548,068	1,395	\$299,946,759	1,395

C. Program Areas

Administration & Contract Agency Support Administration & Contract Agency Support

	FY21	FY22	FY23	Prelimin	ary Plan	*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Additional Gross Pay	\$523	\$1,051	\$187	\$187	\$187	\$0
Amounts to be Scheduled	0	0	313	302	302	(\$11)
Full-Time Salaried - Civilian	15,397	14,867	16,382	16,506	16,382	(\$1)
Other Salaried	0	19	0	0	0	\$0
Overtime - Civilian	75	23	0	31	0	\$0
P.S. Other	(0)	(1)	0	0	0	\$0
Unsalaried	704	716	628	628	628	\$0
Subtotal	\$16,698	\$16,674	\$17,510	\$17,653	\$17,498	(\$12)
Other Than Personal Services						
Contractual Services	\$619	\$758	\$723	\$666	\$723	\$0
Contractual Services - Professional Services	1,705	2,134	2,671	2,082	2,671	\$0
Fixed & Misc. Charges	9	59	39	49	39	\$0
Other Services & Charges	12,352	14,973	25 <i>,</i> 886	25,421	24,751	(\$1,135)
Property & Equipment	84	86	200	127	200	\$0
Supplies & Materials	206	262	342	426	342	\$0
Subtotal	\$14,976	\$18,272	\$29 <i>,</i> 860	\$28,772	\$28,726	(\$1,135)
TOTAL	\$31,674	\$34,946	\$47,370	\$46,425	\$46,224	(\$1,147)
Funding						
City Funds			\$40,679	\$39,627	\$39,374	(\$1,304)
Federal - Community Development			155	155	155	0
Federal - Other			5,620	5,702	5,778	158
Intra City			0	0	0	0
State			917	942	917	0
TOTAL	\$31,674	\$34,946	\$47,370	\$46,425	\$46,224	(\$1,147)
Budgeted Headcount						
Full-Time Positions - Civilian	180	164	193	191	191	(2)
TOTAL	180	164	193	191	191	(2)

*The difference of Fiscal 2023 Adopted Budget compared to Fiscal 2024 Preliminary Budget.

Case Management

Case Management

	FY21	FY22	FY23	Prelimin	ary Plan	*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Additional Gross Pay	\$8	\$11	\$10	\$10	\$10	\$0
Full-Time Salaried - Civilian	555	598	1,226	1,226	1,226	0
Overtime - Civilian	0	1	0	0	0	0
Unsalaried	0	0	192	192	192	0
Subtotal	\$564	\$609	\$1,428	\$1,428	\$1,428	\$0
Other Than Personal Services						
Contractual Services	\$38,955	\$41,886	\$39,955	\$39 <i>,</i> 955	\$37,955	(\$2,000)
Other Services & Charges	0	0	9,181	4,870	6,181	(3,000)
Subtotal	\$38,955	\$41,886	\$49,136	\$44,825	\$44,136	(\$5,000)
TOTAL	\$39,519	\$42,496	\$50,564	\$46,253	\$45,564	(\$5,000)
Funding						
City Funds			\$36,429	\$32,118	\$31,429	(\$5,000)
Federal - Other			291	291	291	0
Intra City			50	50	50	0
State			13,794	13,794	13,794	0
TOTAL	\$39,519	\$42,496	\$50,564	\$46,253	\$45,564	(\$5,000)
Budgeted Headcount						
Full-Time Positions - Civilian	7	8	13	13	13	0
TOTAL	7	8	13	13	13	0

*The difference of Fiscal 2023 Adopted Budget compared to Fiscal 2024 Preliminary Budget.

Homecare

Homecare						
Dollars in Thousands						
	FY21	FY22	FY23	Prelimin	ary Plan	*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Other Than Personal Services						
Contractual Services	\$31,885	\$33,715	\$34,042	\$34,042	\$34,042	\$0
Other Services & Charges	0	0	441	441	441	0
Subtotal	\$31,885	\$33,715	\$34,483	\$34,483	\$34,483	\$0
TOTAL	\$31,885	\$33,715	\$34,483	\$34,483	\$34,483	\$0
Funding						
City Funds			\$19,882	\$19,882	\$19,882	\$0
Intra City			300	300	300	0
State			14,301	14,301	14,301	0
TOTAL	\$31,885	\$33,715	\$34,483	\$34,483	\$34,483	\$0

Senior Centers and Meals

Senior Centers and Meals

	FY21	FY22	FY23	Prelimin	ary Plan	*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Additional Gross Pay	\$72	\$66	\$8	\$8	\$8	\$0
Full-Time Salaried - Civilian	3,566	3,277	3,433	3,378	3,372	(61)
Overtime - Civilian	0	2	0	0	0	0
Unsalaried	0	32	0	0	0	0
Subtotal	\$3,638	\$3,377	\$3,441	\$3,385	\$3 <i>,</i> 380	(\$61)
Other Than Personal Services						
Contractual Services	\$165,561	\$210,090	\$189,922	\$220,590	\$165,378	(\$24,544)
Contractual Services - Professional Services	236	297	315	335	315	0
Fixed & Misc. Charges	0	0	0	0	0	0
Other Services & Charges	0	0	65,358	17,682	85,852	20,494
Property & Equipment	1	0	0	0	0	0
Supplies & Materials	16	10	21	38	21	0
Subtotal	\$165,814	\$210,397	\$255,616	\$238,645	\$251,566	(\$4,050)
TOTAL	\$169,452	\$213,773	\$259,057	\$242,031	\$254,946	(\$4,111)
Funding						
City Funds			\$190,798	\$171,897	\$186,686	(\$4,111)
Federal - Community Development			1,735	3,543	1,735	0
Federal - Other			51,925	51,925	51,925	0
Intra City			0	23	0	0
State			14,600	14,644	14,600	0
TOTAL	\$169,452	\$213,773	\$259,057	\$242,031	\$254,946	(\$4,111)
Budgeted Headcount						
Full-Time Positions - Civilian	48	43	50	49	49	(1)
TOTAL	48	43	50	49	49	(1)

Senior Employment & Benefits

Senior Employment & Benefits

	FY21	FY22	FY23	Prelimin	arv Plan	*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending			-			
Personal Services						
Additional Gross Pay	\$84	\$79	\$75	\$216	\$75	\$0
Full-Time Salaried - Civilian	1,496	1,402	1,890	1,780	2,050	160
Overtime - Civilian	0	0	0	0	0	0
Unsalaried	4,544	2,425	659	686	659	0
Subtotal	\$6,124	\$3,906	\$2,623	\$2,682	\$2,783	\$160
Other Than Personal Services						
Contractual Services	\$5	\$4	\$47	\$40	\$49	\$2
Contractual Services - Professional Services	2,018	4,233	5,807	6,616	7,075	1,268
Fixed & Misc. Charges	2	2	1	12	4	2
Other Services & Charges	291	332	557	840	747	190
Property & Equipment	3	5	4	11	6	3
Supplies & Materials	43	32	54	82	64	10
Subtotal	\$2,361	\$4,607	\$6,470	\$7,601	\$7,945	\$1,475
TOTAL	\$8,485	\$8,514	\$9,093	\$10,283	\$10,729	\$1,635
Funding						
City Funds			\$1,401	\$1,352	\$1,309	(\$92)
Federal - Other			7,508	8,538	9,236	1,727
Intra City			165	376	165	0
State			18	18	18	0
TOTAL	\$8,485	\$8,514	\$9,093	\$10,283	\$10,729	\$1,635
Budgeted Headcount						
Full-Time Positions - Civilian	22	23	26	28	28	2
TOTAL	22	23	26	28	28	2

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Senior Services

	FY21	FY22	FY23	Prelimina	ary Plan	*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Additional Gross Pay	\$47	\$159	\$9	\$9	\$9	\$0
Full-Time Salaried - Civilian	4,066	4,119	6,320	3,509	3 <i>,</i> 584	(2,736)
Overtime - Civilian	0	0	0	0	0	0
Unsalaried	243	561	150	150	123	(27)
Subtotal	\$4,356	\$4,840	\$6,480	\$3,668	\$3,717	(\$2,763)
Other Than Personal Services						
Contractual Services	\$68,282	\$160,151	\$71,496	\$145,809	\$51,445	(\$20,051)
Contractual Services - Professional Services	1,768	2,830	569	2,365	293	(276)
Fixed & Misc. Charges	0	0	0	0	0	0
Other Services & Charges	161	1,281	61,390	3,519	19,261	(42,129)
Property & Equipment	7	7	40	38	7	(33)
Supplies & Materials	21	32	16	58	4	(12)
Subtotal	70,239	164,301	133,511	151,789	71,010	(\$62,501)
TOTAL	\$74,595	\$169,140	\$139,991	\$155,457	\$74,726	(\$65,264)
Funding						
City Funds			\$60,570	\$72,894	\$34,432	(\$26,137)
Federal - Community Development			362	362	362	0
Federal - Other			78,288	80,322	38,976	(39,312)
Intra City			0	740	0	0
Other Categorical			0	293	185	185
State			771	846	771	0
TOTAL	\$74,595	\$169,140	\$139,991	\$155,457	\$74,726	(\$65,264)
Budgeted Headcount						
Full-Time Positions - Civilian	47	45	46	45	45	(1)
TOTAL	47	45	46	45	45	(1)

*The difference of Fiscal 2023 Adopted Budget compared to Fiscal 2024 Preliminary Budget.

D. Fiscal 2023 Council Initiatives and One-Time Funding

In addition to Council discretionary funding outlined below, the Council successfully negotiated Administration-funded one-time additions in Fiscal 2023 of \$3 million for case management services, \$6.2 million for HDMs, and \$3 million for IT education for older adults.

Initiative	FY23 Amount
Access to Critical Services for Seniors	\$1,180,000
Borough Presidents' Discretionary Funding Restoration	1,129,774
Case Management	2,000,000
Elder Abuse Prevention Programs	335,000
Elie Wiesel Holocaust Survivors	4,250,000
Information and Referral Services	407,811
LGBTQ Senior Services in Every Borough	1,755,000
Naturally Occurring Retirement Communities (NORCs)	5,181,768
Senior Centers for Immigrant Populations	1,500,000
Senior Centers, Programs, and Enhancements	5,285,928
Social Adult Day Care	1,505,556
Support Our Seniors	7,650,000
Subtotal - Citywide Senior Services Initiatives	\$32,180,837
Local and Other Sources	10,726,431
TOTAL	\$42,907,268