

New York City Council

Christine C. Quinn, Speaker

Finance Division

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**Hearing on the Mayor's Fiscal Year 2012 Preliminary Budget &
the Fiscal Year 2011 Preliminary Mayor's Management Report**

**Human Resources Administration / Department of
Social Services**

March 24, 2011

Committee on General Welfare

Hon. Annabel Palma, Chair

Latonia McKinney, Deputy Director, Finance Division
Crystal Coston, Legislative Financial Analyst

Summary and Highlights

<i>Dollars in Thousands</i>	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	Difference, 2011 – 2012*
Personal Services	\$733,921	\$752,039	\$773,036	\$761,345	\$9,306
Other than Personal Services	7,748,464	7,633,732	7,416,447	8,569,959	936,227
Table Total	\$8,482,385	\$8,385,771	\$8,189,483	\$9,331,304	\$945,533

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Fiscal 2012 Preliminary Plan Highlights

The Human Resources Administration's Fiscal 2012 Preliminary Budget is \$9.3 billion, an increase of \$945 million since the Fiscal 2011 Adopted Budget. This increase can be attributed to the receipt of Federal Medical Assistance Percentage (FMAP) payments offset by the Program to Eliminate the Gap (PEG) target. HRA's budget reduction target is \$51.4 million for Fiscal 2011 and \$33.2 million for Fiscal 2012. The Agency proposes a number funding shifts from City Tax-Levy (CTL) to Federal and State funding streams, to maximize revenue to help meet this target. HRA also proposes a number of actions that could potentially impact the delivery of services it provides, including the following:

- Elimination of 15 Provisional Managerial Reductions (see pg. 22)
- Elimination of various vacant positions and reductions to overtime; (see pg. 22)
- Elimination of BEGIN CUNY Administrative component; (see pg. 31)

State Fiscal Year 2011-12 State Executive Budget Highlights

- **Full Family Sanctions.** The State will impose full family sanctions on public assistance recipients out of compliance with the work requirements.
- **Public Assistance Funding.** The State proposes to finance its portion of TANF spending with Federal TANF dollars.
- **Public Assistance Basic Allowance Increase Delay.** The State will delay the third and final 10 percent public assistance increase by one year.
- **Flexible Fund for Family Services (FFFS).** Under its proposal to eliminate certain TANF funded programs the State will reduce the funding for its FFFS grant. HRA uses this funding for the administration of its self-sufficiency programs such as employment, job training and placement. The estimated HRA impact is \$6 million

Human Resources Administration/Department of Social Services (HRA/DSS)

The New York City Human Resources Administration/Department of Social Services (HRA/DSS) provides temporary cash assistance, public health insurance, food stamps, home care for seniors and the disabled, child care, adult protective services, domestic violence, HIV/AIDS support services and child support enforcement, to individuals and families with social service and economic needs to help them in reaching self-sufficiency. Food stamps are provided at 26 centers and public health insurance at 19 Medicaid Community Model Offices. HRA provides support services to individuals with AIDS and HIV-related illnesses through 12 centers through its HIV/AIDS Services Administration (HASA), as well as protective services to adults through five HRA borough offices and four contracted programs. HRA determines the home care eligibility of disabled or frail Medicaid recipients through nine Community Alternative Systems Agency offices and 84 contracts with 63 home care provider agencies. Services to victims of domestic violence are offered through 49 State-licensed residential programs, 15 nonresidential programs, and various HRA programs. HRA also assists New York City families in obtaining child support orders and collecting child support payments at four borough and five Family Court offices.

Key Public Services Areas

- Provide services that will ensure the self-sufficiency of lower-income New Yorkers, especially current or potential cash assistance participants, by engaging them in activities that lead to employment, enhancing their skills and education, maintaining and/or advancing their employment, and helping them to secure child support payments.
- Provide cash assistance, food stamps and/or public health insurance to eligible individuals and families, and help expand access to public and private health insurance.
- Provide necessary and appropriate support services to eligible vulnerable, frail and/or disabled residents.
- Manage HRA's resources efficiently to ensure the Agency's capacity to serve its clients

Critical Objectives

- Assist cash assistance participants to enhance their employability, find jobs, retain their employment, and move to self-sufficiency.
- Assist custodial parents in obtaining child support orders from the court; ensure that they receive their payments in a timely manner; and assist low-income, non-custodial fathers to pay child support obligations, while providing them with employment and parenting services.
- Provide cash assistance, food stamps and/or public health insurance to eligible individuals and families and help expand access to public and private health insurance.
- Provide short-term crisis intervention services to resolve immediate risk, and provide ongoing services for eligible vulnerable, frail and disabled clients to ensure their safety and independence.

SOURCE: Mayor's Fiscal 2011 Preliminary Management Report

HRA/DSS Financial Summary*Dollars in Thousands*

	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Budget by Program Area						
Administration						
General Administration	\$283,388	\$291,850	\$271,097	\$271,462	\$268,750	(\$2,347)
Information Technology Services	90,487	86,721	91,391	91,211	94,239	2,848
Investigation and Revenue Administration	66,376	63,115	62,020	60,740	60,497	(1,523)
Medicaid						
Medicaid-Eligibility & Administration	96,405	99,137	104,237	112,802	108,537	4,300
Medicaid and Homecare	5,327,200	5,277,635	5,203,270	4,944,647	6,203,545	1,000,275
Public Assistance						
Public Assistance and Employment Administration	206,704	205,341	200,495	219,373	217,808	17,313
Public Assistance Grants	1,329,034	1,433,415	1,562,597	1,561,847	1,526,362	(36,235)
Public Assistance Support Grants	20,421	121,580	20,114	20,114	20,114	0
Nutrition Assistance						
Food Assistance Programs	15,554	18,691	14,940	19,287	9,969	(4,971)
Food Stamp Operations	67,444	66,238	73,442	75,708	71,485	(1,958)
Employment Services						
Subsidized Employment and Job Training	115,784	101,682	88,050	93,992	73,133	(14,917)
Employment Services Administration	27,530	27,717	30,031	30,031	30,038	7
Employment Services Contracts	140,086	128,478	133,792	132,540	128,125	(5,666)
Other Programs						
Adult Protective Services	41,553	44,359	48,822	48,822	48,770	(52)
CEO Evaluation	3,673	2,372	2,233	2,033	35	(2,198)
Domestic Violence Services	91,692	97,859	95,654	102,798	99,989	4,335
HIV and AIDS Services	217,104	221,689	222,322	223,587	212,564	(9,758)
Home Energy Assistance	50,329	54,407	23,963	28,407	23,963	0
Office of Child Support Enforcement	57,362	63,736	64,169	73,552	64,085	(83)
Substance Abuse Services	79,658	76,363	73,135	76,534	69,299	(3,836)
TOTAL	\$8,327,785	\$8,482,385	\$8,385,771	\$8,189,484	\$9,331,304	\$945,533
Funding						
City Funds	NA	NA	\$6,091,061	\$5,735,981	\$7,032,191	\$941,130
Federal – CD	NA	NA	0	655	0	0
Federal – Other	NA	NA	1,225,428	1,317,725	1,231,719	6,292
Intra-City	NA	NA	1,089	4,465	932	(157)
State	NA	NA	1,068,154	1,130,528	1,066,431	(1,723)
TOTAL	NA	NA	\$8,385,771	\$8,189,484	\$9,331,304	\$945,533
Positions						
Fulltime Positions	14,093	13,854	14,509	14,466	14,278	(231)
TOTAL	14,093	13,854	14,509	14,466	14,278	(231)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

The Council has routinely provided operating funds for emergency food programs. In addition, the Council also provided \$8.47 million to restore PEGs in the 2011 Adopted Budget which prevented cuts to relationship abuse programs for teens, supportive housing case management services as well as a nutrition service program in HASA.

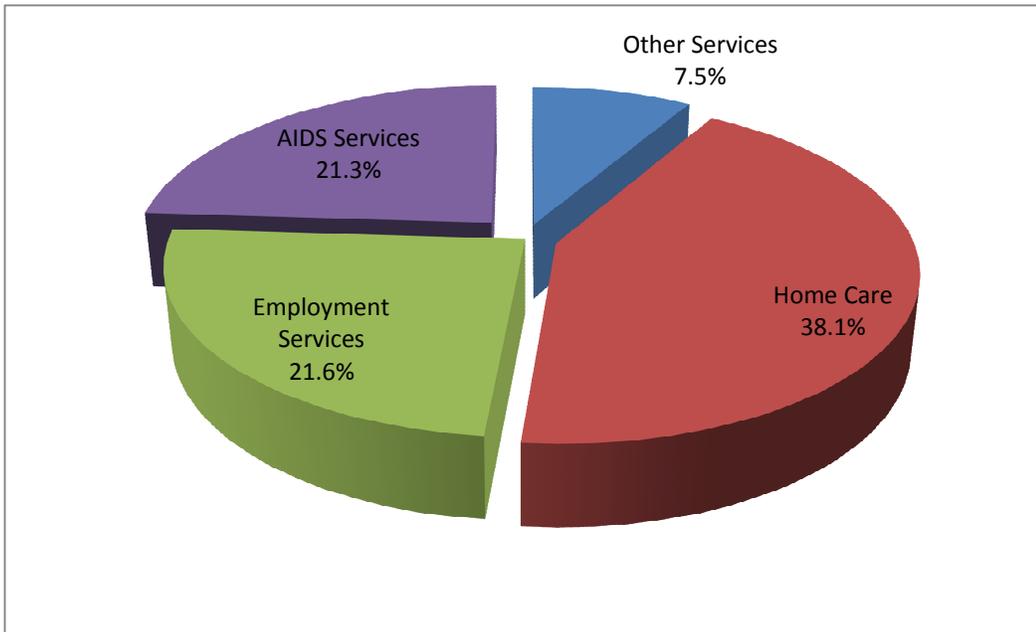
FY 2011 Council Changes at Adoption by Program Area	
<i>Dollars in Thousands</i>	
Food Assistance Programs	
Food Pantries Initiative	\$1,500
Employment Services*	
Employment Restructuring Partial PEG Restoration	1,300
Domestic Violence	
Teen Relationship and Abuse Prevention Program (Teen RAPP) Partial Peg Restoration	2,500
HIV and AIDS Services	
HIV/AIDS Services Administration (HASA) Case Manager PEG Restoration	4,193
Nutrition Program Administration Partial PEG Restoration	477
TOTAL	\$9,970

*After Adoption the Council amended its restoration to employment restructuring and allocated \$1 million of this funding (plus \$400,000 from the Administration) to restore funding for contracted supportive housing case managers in HASA.

Fiscal 2012 Preliminary Contracts Budget

The New York City Charter mandates the preparation of a Contract Budget to identify expenditures for contractual services, which are defined as any technical, consultant or personal service provided to the City by means of a contract. The Contract Budget is actually a subset of the Other Than Personal Services (OTPS) portion of the City's Expense Budget. The Administration prepares a Contract Budget twice each fiscal year. In January, it is prepared with the Departmental Estimates, and in late April it is submitted to the Council with the Executive Budget.

Category	Number	Budgeted	Pct of HRA Total
Contractual Services General	85	\$9,088,757	1.3%
Telecommunications Maintenance	52	4,034,600	0.6%
Maint & Repair of Motor Vehicle Equipment	1	2,000	0.0%
Maint & Repair, General	100	1,400,908	0.2%
Office Equipment Maintenance	165	3,005,542	0.4%
Data Processing Equipment	51	15,700,917	2.3%
Printing Contracts	46	452,500	0.1%
Security Services	103	21,950,878	3.2%
Temporary Services	9	1,834,419	0.3%
Cleaning Services	100	7,728,255	1.1%
Transportation Expenditures	21	2,542,557	0.4%
Protective Services for Adults	10	20,488,752	3.0%
Home Care	118	263,406,580	38.1%
Non Grant Charges	64	12,414,281	1.8%
Homeless Families Services	3	13,042,231	1.9%
AIDS Services	72	147,266,446	21.3%
Employment Services	74	149,347,229	21.6%
Training Programs for City Employees	21	511,704	0.1%
Professional Services: Accounting and Auditing	8	35,301	0.0%
Professional Services: Legal	6	286,701	0.0%
Professional Services: Engineer & Architect	7	702,000	0.1%
Professional Services: Computer Services	7	15,286,812	2.2%
Professional Services: Other	20	506,561	0.1%
Bank Charges Public Assistance Account	4	124,403	0.0%
Preliminary Budget	1,147	\$691,160,334	100.0%



Human Resources Administration

Capital Program

The goal of the HRA capital program is to improve social service facilities, including the replacement of building infrastructure and upgrades throughout the City; installation of local area networks for continued development of HRA connectivity within agency locations; replacement of paper case records with imaging technology based record retention systems; and upgrading, maintaining and acquiring telecommunication and data processing equipment to provide for the future operational requirements of HRA.

Capital Budget Summary

The February 2011 Capital Commitment Plan includes \$115.1 million in Fiscal 2011-2014 for Human Resources Administration (including City and Non-City funds). This represents less than one percent of the City's total \$33.2 billion February Plan for Fiscal 2011-2014. The agency's February Commitment Plan for Fiscal 2011-2014 is 13.4 percent less than the \$115.1 million scheduled in the September Commitment Plan, a decrease of \$17.8 million.

Over the past five years (2006-2010), the Human Resources Administration has only committed an average of 17 percent of its annual capital plan. Therefore, it is assumed that a large portion of the agency's Fiscal 2011 Capital Plan will be rolled into Fiscal 2012, thus increasing the size of the Fiscal 2012-2015 Capital Plan. Since Adoption last June, the Capital Commitment Plan for Fiscal 2011 has decreased from \$91.7 million to \$78.4 million, a reduction of \$13.3 million or 14.5 percent.

Currently the HRA's appropriations total \$74.6 million in Cityfunds for Fiscal 2011. These appropriations are to be used to finance the agency's \$56.2 million City-funded Fiscal 2011 Capital Commitment Program. The agency has \$18.4 million, or approximately 25 percent, more funding than it needs to meet its entire Capital Commitment Program for the current fiscal year.

2011-2014 Commitment Plan: Adopted and Preliminary Budget

Dollars in Thousands

	FY11	FY12	FY13	FY14	Total
Prelim					
City	\$56,625	\$6,042	\$9,770	\$5,841	\$78,278
Non-City	21,750	4,974	5,732	4,403	36,859
Total Capital Plan	\$78,375	\$11,016	\$15,502	\$10,244	\$115,137
Adopted					
City	\$65,118	\$7,552	\$11,645	\$7,303	\$91,618
Non-City	26,539	5,755	5,491	3,564	41,349
Total Capital Plan	\$91,657	\$13,307	\$17,136	\$10,867	\$132,967
Change					
Level	(\$13,282)	(\$2,291)	(\$1,634)	(\$623)	(\$17,830)
Percentage	-14.49%	-17.03%	-9.54%	-5.73%	-13.41%

Preliminary Budget Highlights

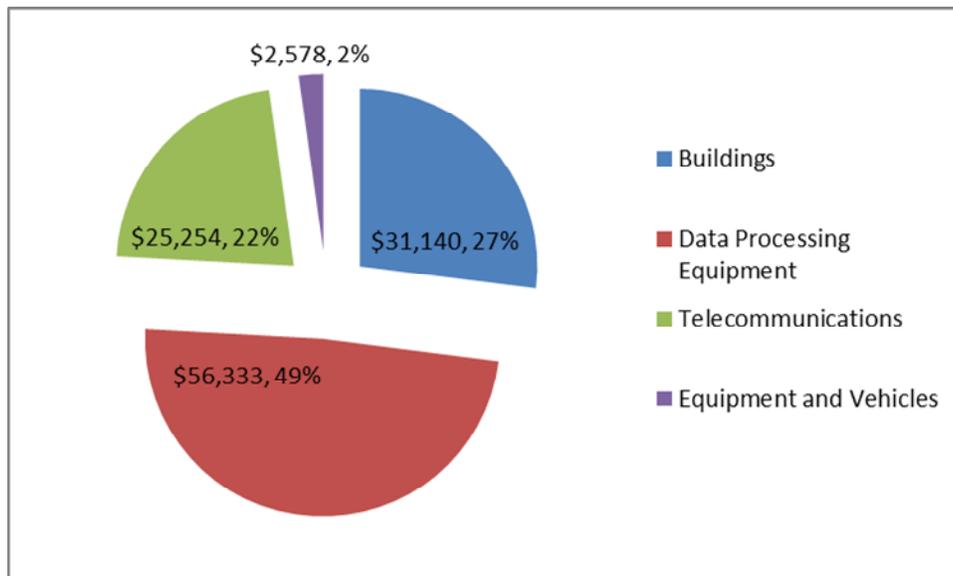
The Administration asked agencies to identify a 20 percent reduction in capital commitments for fiscal years 2011 to 2021. The ten-year Capital Plan included, instead, a reduction of 10 percent. The capital budget for HRA was reduced by 14 percent in Fiscal 2011 and 17 percent in Fiscal 2012.

The Capital Variance Report indicates an \$8.3 million variance between the September Commitment Plan and the February Commitment Plan. A large portion of this is a result of various data processing push out or funding elimination of various data projects including a \$4 million reduction of HRA’s Data processing budget and a \$4 million reduction to its 33-00 Northern Blvd MIS Data Center renovation project.

Preliminary Ten-Year Strategy

According to HRA’s Ten-Year Capital Strategy, the focus of the Human Resources Administration’s Ten-Year Capital Plan is to improve employee productivity and delivery of client services through renovations and upgrades to Job Centers and Model Offices and other HRA sites in a cost effective manner. The strategy also provides for acquisition and upgrades for computer technology, including wide and Local Area Networks (LAN), and information systems development to meet the needs of the Department’s many program and social services. The agency’s Ten-Year Preliminary Capital Plan totals \$115.3 million. As indicated in the chart below, \$56.3 million or 48.8 percent is planned for data processing and information technology, \$32.1 million or 27.8 percent, is planned for construction, renovations and equipment, \$25.3 million, or 21.9 percent, is planned for telecommunications upgrades, and the remaining \$1.6 million or 1.5 percent, is planned for vehicles.

HRA Preliminary Ten-Year Capital Strategy



TOTAL: \$115.3 Million

Administration

General Administration

This funding is for all other administrative functions which cannot be clearly linked to a specific program area.

The proposed budget for general administration in Fiscal 2012 is approximately \$3.5 million less than the Fiscal 2011 Adopted Budget. This can be attributed to decreases in Federal reimbursement for personal services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011–2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$129,112	\$133,559	\$136,859	\$130,534	\$133,670	(\$3,189)
Other Salaried and Unsalariated	367	78	0	0	0	0
Additional Gross Pay	5,195	5,610	2,771	2,771	2,555	(216)
P.S. Other	(156)	(149)	0	0	0	0
Overtime - Civilian	4,557	3,031	2,413	3,500	2,298	(115)
Fringe Benefits	920	757	849	849	849	0
Subtotal	\$139,995	\$142,885	\$142,892	\$137,654	\$139,372	(\$3,520)
Other Than Personal Services						
Supplies and Materials	\$14,588	\$14,417	\$13,771	\$11,383	\$13,093	(\$678)
Property and Equipment	1,308	1,117	1,657	1,399	1,657	0
Other Services and Charges	76,611	77,339	74,638	77,402	74,659	21
Contractual Services	50,591	55,673	37,905	43,275	39,735	1,830
Fixed and Misc Charges	293	419	234	349	234	0
Social Services	1	0	0	0	0	0
Subtotal	\$50,886	\$56,093	\$38,139	\$43,624	\$39,969	\$1,830
Total	\$190,881	\$198,978	\$181,031	\$181,278	\$179,341	(\$1,690)
City Funds	NA	NA	\$88,550	\$88,377	\$89,886	\$1,336
State	NA	NA	\$49,612	\$49,646	\$49,417	(\$195)
Administrative Training	NA	NA	518	518	540	21
Child Support Administration	NA	NA	1,796	1,774	1,768	(28)
Medical Assistance Administration	NA	NA	43,731	43,615	43,384	(347)
Protective Services	NA	NA	3,376	3,546	3,531	155
Welfare to Work	NA	NA	190	194	194	4
Federal	NA	NA	\$131,846	\$132,460	\$128,515	(\$3,331)
Administrative Training	NA	NA	397	400	400	3
Child Support Administration	NA	NA	6,874	6,788	6,766	(109)
Food Stamp Administration	NA	NA	20,442	20,338	20,289	(153)
Food Stamp Employment and Training	NA	NA	6,083	6,052	6,043	(40)
Food Stamps	NA	NA	3,623	3,611	3,600	(23)
Medical Assistance Program (Medicaid)	NA	NA	39,511	39,425	39,230	(282)
Personal Services Reimbursement	NA	NA	47,500	48,430	44,775	(2,725)
Resettled Refugees	NA	NA	160	158	158	(2)
Special Projects	NA	NA	759	761	759	0
TANF- Employment Administration	NA	NA	4,918	4,918	4,918	0

	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Title XX Social Services Block Grant	NA	NA	\$1,578	\$1,578	\$1,578	\$0
IntraCity - Social Services/ Fees	NA	NA	1,089	980	932	(157)
Total	NA	NA	\$271,097	\$271,462	\$268,750	(\$2,347)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

*Continuation from the previous page

Fiscal 2012 Preliminary Plan Actions

- Administrative Reductions and Efficiencies.** HRA proposes a savings of \$491,838 (\$273,000 CTL) in Fiscal 2011, \$5.5 million (\$2.7 million CTL) in Fiscal 2012 and \$1.7 million (\$904,000 CTL) in 2013 and in the outyears by reducing lease costs at three HRA facilities, which include: the sublevel of the Job Center at 260 East 161st Street, in the Bronx; 13,000 square ft. of space at 2 Washington Street Manhattan; and the HIV/AIDS Administration (HASA) office at 400 8th Ave., also in Manhattan. Also, HRA recognizes a one-time savings of \$3.8 million (\$2.9 million CTL) in Fiscal 2012 in accruals from procurement delays in the expansion of 159 supportive housing units (66 supportive units and 93 NY/NYIII units).
- Reductions from Redeployment.** HRA proposes to reassign 23 shelter literacy and financial staff. To generate the savings HRA proposes to eliminate positions and relocate employees to lower paying titles for a savings of \$1.3 million (\$643,000) in Fiscal 2011 and \$1.6 million (\$851,000 CTL) in Fiscal 2012 and in the outyears.

Information Technology Services

This program area contains funding for the information technology needs of the agency.

The proposed budget for information technology services in Fiscal 2012 is \$2.8 million more than the Adopted Fiscal 2011 Budget. This can be attributed to a projected increase in State and Federal Medicaid payments for personal services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011–2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$41,121	\$46,468	\$53,270	\$52,898	\$58,068	\$4,798
Other Salaried and Unsalaries	47	377	0	0	0	0
Additional Gross Pay	1,864	2,007	291	291	291	0
Overtime - Civilian	1,445	724	677	739	647	(29)
Subtotal	\$44,476	\$49,576	\$54,238	\$53,928	\$59,007	\$4,769
Other Than Personal Services						
Supplies and Materials	\$381	\$211	\$774	\$774	\$774	\$0
Property and Equipment	1,152	973	1,528	1,528	1,528	0
Other Services and Charges	746	1,266	1,198	1,327	1,345	147
Contractual Services	43,732	34,694	33,654	33,654	31,586	(2,068)
Subtotal	\$46,011	\$37,144	\$37,153	\$37,283	\$35,232	(\$1,921)
Total	\$90,487	\$86,721	\$91,391	\$91,211	\$94,239	\$2,848
Funding						
City Funds	NA	NA	\$26,610	\$23,665	\$23,656	(\$2,954)
State	NA	NA	\$16,834	\$18,672	\$19,950	\$3,116
Administrative Training	NA	NA	118	118	119	1
Child Support Administration	NA	NA	732	670	695	(37)
Medicaid- Health & Medical Care	NA	NA	0	2,079	3,022	3,022
Medical Assistance Administration	NA	NA	15,039	14,935	15,239	200
Protective Services	NA	NA	945	870	875	(70)
Federal	NA	NA	\$47,947	\$48,866	\$50,633	\$2,686
Administrative Training	NA	NA	114	112	112	(3)
Child Support Administration	NA	NA	2,784	2,552	2,644	(139)
Food Stamp Administration	NA	NA	5,793	5,435	5,595	(199)
Food Stamp Employment and Training	NA	NA	1,037	955	988	(49)
Food Stamps	NA	NA	1,268	1,207	1,205	(63)
Home Energy Assistance Program	NA	NA	0	42	0	0
Medical Assistance Program	NA	NA	0	1,721	1,721	1,721
Medical Assistance Program (Medicaid)	NA	NA	13,460	13,355	13,619	158
Personal Services Reimbursement	NA	NA	21,332	21,332	22,591	1,259
Resettled Refugees	NA	NA	40	37	40	(0)

	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Special Projects	NA	NA	\$322	\$322	\$322	\$0
TANF- Employment Administration	NA	NA	1,118	1,118	1,118	0
Title XX Social Services Block Grant	NA	NA	680	680	680	0
IntraCity- Social Services/ Fees	NA	NA	0	8	0	0
Total	NA	NA	\$91,391	\$91,211	\$94,239	\$2,848

**Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.*

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Investigations and Revenue Administration

This program area is composed of two distinct offices: the Office of Investigations and the Office of Revenue and Administration. The Office of Investigations conducts criminal investigations of individuals and organized groups alleged to be attempting or committing fraudulent acts against social service programs. The Bureau of Eligibility Verification, a department within the Office of Investigations, contributes to the integrity of the public assistance eligibility process through reviews of applicants and recipients of assistance. The Office of Revenue and Administration is responsible for recovery of overpayments and monies due to HRA.

The proposed budget for investigations and administration revenue in Fiscal 2012 is \$1.5 million less than the Adopted Fiscal 2012 Budget. This can be attributed to a projected decrease in City funding for personal services including overtime and staff reductions.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2010–2011
Full-Time Salaried - Civilian	\$60,999	\$59,224	\$60,315	\$59,057	\$58,792	(\$1,523)
Other Salaried and Unsalared	101	0	0	0	0	0
Additional Gross Pay	3,994	3,366	57	57	57	0
Overtime - Civilian	791	462	546	525	546	0
Fringe Benefits	1	0	0	0	0	0
Subtotal	\$65,886	\$63,052	\$60,918	\$59,639	\$59,396	(\$1,523)
Other Than Personal Services						
Property and Equipment	\$233	\$0	\$0	\$0	\$0	\$0
Contractual Services	256	62	1,000	1,000	1,000	0
Other Services and Charges	0	0	101	101	101	0
Subtotal	\$490	\$62	\$1,101	\$1,101	\$1,101	\$0
Total	\$66,376	\$63,115	\$62,020	\$60,740	\$60,497	(\$1,523)
Spending						
City Funds			\$18,958	\$15,276	\$17,142	(\$1,816)
State			\$12,124	\$14,407	\$12,365	\$241
Administration			0	2,000	0	0
Child Support Administration			10	1	1	(9)
Medical Assistance Administration			12,113	12,405	12,363	250
Protective Services			0	0	0	0
Federal			\$30,937	\$31,058	\$30,990	\$52
Administrative Training			0	0	0	0
Child Support Administration			40	5	5	(35)
Food Stamp Administration			169	136	130	(39)
Food Stamp Employment and Training			90	83	82	(8)
Food Stamps			8,392	8,291	8,272	(120)
Medical Assistance Program (Medicaid)			12,091	12,388	12,346	255
Personal Services Reimbursement			10,151	10,151	10,151	0
TANF- Employment Administration			1	1	1	0
Title XX Social Services Block Grant			1	1	1	0
Total			\$62,020	\$60,740	\$60,497	(\$1,523)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Performance Measures

None reported. The Council urges HRA to include, at a minimum, the number of fraudulent acts identified against social services programs, the amount of funding recovered as a result, as well as the number of duplicate cases identified and the amount of money recovered as a result of overpayments by HRA.

Medicaid

Medicaid – Eligibility and Administration

HRA's Medical Insurance and Community Services Administration (MICSA) determines and maintains eligibility, based upon consumer income and/or resource levels, for each of the available health insurance programs and their related services. HRA administers health insurance for low-income families and individuals, persons receiving SSI or public assistance, pregnant women, children and persons who are 65 and over, disabled or blind. The agency conducts investigations of prescription drug fraud and began investigating Medicaid provider fraud in Fiscal 2008.

The proposed budget for Medicaid eligibility and administration in Fiscal 2012 is \$4.3 million greater than the Fiscal 2011 Adopted Budget. This increase can be attributed to an increase in State and federal funding for Medicaid as a result of the three percent spending growth.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011–2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$64,068	\$69,235	\$78,493	\$81,812	\$82,529	\$4,037
Other Salaried and Unsalariated	111	0	0	0	0	0
Additional Gross Pay	3,255	3,137	1,332	1,332	1,332	0
Overtime - Civilian	3,800	2,672	3,906	3,823	3,906	0
Subtotal	\$71,233	\$75,045	\$83,731	\$86,966	\$87,768	\$4,037
Other Than Personal Services						
Supplies and Materials	\$15	\$1,293	\$580	\$344	\$580	\$0
Property and Equipment	1,431	46	140	640	140	0
Other Services and Charges	17,902	17,866	18,173	18,173	18,173	0
Contractual Services	5,824	4,887	1,612	6,678	1,876	263
Subtotal	\$25,172	\$24,092	\$20,506	\$25,835	\$20,769	\$263
Total	\$96,405	\$99,137	\$104,237	\$112,802	\$108,537	\$4,300
Funding						
City Funds						
			\$573	\$573	\$573	\$0
State						
			\$53,603	\$57,885	\$55,753	\$2,150
Administrative Training			288	288	288	0
Child Support Administration			3	3	3	0
Medical Assistance Administration			53,203	57,485	55,353	2,150
Protective Services			109	109	109	0
Federal						
			\$50,060	\$54,343	\$52,210	\$2,150
Administrative Training			118	118	118	0
Child Support Administration			12	12	12	0
Food Stamp Administration			148	148	148	0
Food Stamp Employment and Training			5	5	5	0
Food Stamps			4	4	4	0
Medical Assistance Program (Medicaid)			49,226	53,509	51,376	2,150
Personal Services Reimbursement			325	325	325	0
Special Projects			2	2	2	0
TANF- Employment Administration			8	8	8	0
Title XX Social Services Block Grant			213	213	213	0
Total			\$104,237	\$112,801	\$108,537	\$4,300

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Medicaid and Homecare

New York State offers free and low-cost public health insurance programs for low-income New Yorkers. These plans provide medical care through a fee-for-service or managed care plan. Funding in this program area represents the City's portion of the cost of the Medicaid program.

The Home Care Services Program (HCSP) offers access to Medicaid-funded long-term care programs designed to help eligible elderly or disabled individuals remain safely at home, rather than in a nursing home or other institution. In some cases, the Home Care Services Program will assess medical needs and determine the appropriate care required. Eligibility for Medicaid-funded home care programs varies, but all programs require that the applicant be Medicaid eligible.

The proposed budget for Medicaid and homecare in Fiscal 2012 is \$1 billion greater than the Fiscal 2011 Adopted Budget. This can be attributed to projected increases in City, State and federal funding for Medicaid and medical assistance.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$33,295	\$33,938	\$34,604	\$34,401	\$34,673	\$69
Other Salaried and Unsalari ed	55	0	0	0	0	0
Additional Gross Pay	2,304	2,286	2,511	2,511	2,511	0
Overtime - Civilian	105	141	54	138	54	0
Subtotal	\$35,759	\$36,366	\$37,169	\$37,050	\$37,238	\$69
Other Than Personal Services						
Other Services and Charges	\$4,013	\$2,202	\$975	\$25,329	\$25,329	\$24,354
Contractual Services	260,941	288,377	268,407	323,707	263,407	(5,000)
Social Services	5,026,487	4,950,689	4,896,720	4,558,561	5,877,571	980,851
Subtotal	\$5,287,428	\$5,239,066	\$5,165,126	\$4,882,268	\$6,140,977	\$975,851
Total	\$5,323,187	\$5,275,432	\$5,202,295	\$4,919,317	\$6,178,215	\$975,920
Funding						
City Funds	NA	NA	\$5,030,864	\$4,697,706	\$6,006,715	\$975,851
State	NA	NA	\$102,663	\$139,931	\$114,875	\$12,212
Medicaid- Health & Medical Care	NA	NA	83,481	120,809	95,659	12,177
Medical Assistance						
Administration	NA	NA	19,182	19,122	19,216	35
Federal	NA	NA	\$69,742	\$107,010	\$81,954	\$12,212
Medical Assistance Program	NA	NA	51,755	89,083	63,933	12,177
Medical Assistance Program (Medicaid)	NA	NA	17,987	17,927	18,021	35
Total	NA	NA	\$5,203,270	\$4,944,647	\$6,203,545	\$1,000,275

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Performance Measures

	FY 08	FY 09	FY 10	4-Month Actual FY11	Target FY 11
<i>Public Health Insurance enrollees (000)</i>	2563.8	2704.9	2,843.6	2,892.9	
<i>Public Health Insurance Medicaid-only enrollees (000)</i>	1,820.4	1,949.2	2,088.4	2,119.3	*
<i>Client responses to Public Health Insurance mailed renewal notices</i>	68.6%	74.6%	74.6%	73.6%	*
<i>Clients found eligible for Public Health Insurance who responded to a mailed renewal notice (%)</i>	91.6%	95.4%	93.9%	94.1%	*
<i>Public Health Insurance fair hearing win rate (%)</i>	82.3%	81.7%	84.6%	88.3%	*
<i>Cases receiving Homecare services</i>	82,540	83,899	85,251	85,726	*
<i>Average days to initiate home attendant and housekeeper services for all cases</i>	14.3	15.7	13.9	85,726	

State Budget Impact

- Medicaid Redesign Team.** The Fiscal 2011-12 State Executive Budget includes the Governor's establishment of a Medicaid Redesign Team (MRT), which is charged with reforming New York State's Medicaid program. The goal of this team is to restore quality and integrity to the program, while developing programs and initiatives that provides health in a cost effective, efficient and coordinated manner.

The MRT submitted a number of initiatives to reduce State Funds Medicaid spending by \$2.3 billion for 2011-12. The initiatives include modification of program requirements, capping the total program growth, and capping the State's share of Medicaid. The MRT submitted a package of 79 proposals which have been included in the Governor's 30 day-amendments to the Executive Budget and is currently under review by the Legislature.

Fiscal 2012 Preliminary Plan Highlights

- Enhanced Federal Medical Assistance Percentage (FMAP).** As part of the American Recovery and Reinvestment Act (ARRA), the federal government has increased its contribution to the City's Medicaid costs, which will reduce the City's expense for these benefits to New Yorkers. In Fiscal 2011, the City anticipated \$2.8 billion in FMAP. HRA's Fiscal 2011 Executive Budget reflected \$1.4 billion of this funding over three fiscal years, with \$561.4 million in Fiscal 2011, \$394.6 million in Fiscal 2012, and \$422.5 million in Fiscal 2013. The increase in the City's Medicaid budget reflects the variance of almost \$800 million between the \$998.9 million in FMAP payments it received in Fiscal 2011 and the \$199.4 million it received in Fiscal 2012.

Public Assistance

Public Assistance and Employment Administration

The Family Independence Administration (FIA) coordinates the Public Assistance program by administering Job Center operations. In March 1998, HRA began converting welfare offices in New York City into job centers. All eligible applicants who enter a job center are assisted in exploring and pursuing alternatives to welfare. Job Centers provide on-site access to job search and placement services, childcare information, vocational, educational and training services, as well as referrals for Medicaid, food stamp and other emergency assistance benefits. Information, services and referrals may be offered as substitutes to cash assistance in order to minimize barriers to employment and negate the need for welfare.

The proposed budget for public assistance and employment in Fiscal 2012 is \$17.3 million greater than the Fiscal 2011 Adopted Budget. This can be attributed to projected increases in City funding for personal services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$131,313	\$133,318	\$125,452	\$145,160	\$144,386	\$18,934
Other Salaried and Unsalariated	55	20	0	0	0	0
Additional Gross Pay	8,591	9,279	11,376	11,376	11,376	0
Overtime - Civilian	9,977	7,452	7,920	7,244	7,293	(627)
Subtotal	\$149,936	\$150,068	\$144,748	\$163,780	\$163,055	\$18,307
Other Than Personal Services						
Supplies and Materials	\$515	\$514	\$2,153	\$1,774	\$2,153	\$0
Property and Equipment	770	541	160	448	160	0
Other Services and Charges	51,162	49,948	48,288	48,600	47,295	(993)
Contractual Services	4,321	4,269	5,145	4,772	5,145	0
Fixed and Misc Charges	0	0	0	0	0	0
Subtotal	\$56,768	\$55,272	\$55,746	\$55,593	\$54,753	(\$993)
Total	\$206,704	\$205,341	\$200,495	\$219,373	\$217,808	\$17,313
Spending						
City Funds	N/A	N/A	\$67,389	\$65,479	\$87,804	\$20,415
State	N/A	N/A	\$32,448	\$42,757	\$30,909	(\$1,539)
Administrative Training	N/A	N/A	873	873	873	0
Child Support Administration	N/A	N/A	341	340	339	(2)
Medicaid- Health & Medical Care	N/A	N/A	10,509	10,509	10,509	0
Medical Assistance Administration	N/A	N/A	20,415	30,737	18,955	(1,460)
Protective Services	N/A	N/A	310	297	234	(76)
Federal	N/A	N/A	\$100,657	\$111,137	\$99,095	(\$1,562)
Administrative Training	N/A	N/A	970	970	970	(0)
Child Support Administration	N/A	N/A	1,338	1,336	1,329	(9)
Food Stamp Administration	N/A	N/A	20,834	21,348	21,194	360
Food Stamp Employment and Training	N/A	N/A	8,041	7,983	7,948	(93)
Food Stamps	N/A	N/A	123	122	120	(3)
Medical Assistance Program	N/A	N/A	5,828	5,828	5,828	0
Medical Assistance Program (Medicaid)	N/A	N/A	17,946	27,978	16,136	(1,810)

	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Personal Services Reimbursement	N/A	N/A	\$45,257	\$45,257	\$45,257	\$0
Resettled Refugees	N/A	N/A	310	304	303	(8)
Title XX Social Services Block Grant	N/A	N/A	10	10	10	0
Total	N/A	N/A	\$200,495	\$219,373	\$217,808	\$17,313

**Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.*

**Continuation from previous page*

Public Assistance Grants

Public Assistance Grants are composed of three basic types of assistance: Family Assistance (FA) for households with children; Safety Net Assistance with a 60 month time limit (SNA- 60 Month Limit) for families with children who have exceeded the 60 month time limit for family assistance; and Safety Net Assistance (SNA) for single adults and families without children. Of the three programs, only FA receives substantial federal funding. The funding breakdown is 50 percent federal, 25 percent State and 25 percent City. Both of the SNA programs are split 50 percent between the State and the City.

The proposed budget for public assistance in Fiscal 2012 is \$36.2 million less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decreases in City and State funding for social service funding.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Other Than Personal Services						
Social Services	\$1,329,034	\$1,433,415	\$1,562,597	1,561,847	1,526,362	(36,235)
Total	\$1,329,034	\$1,433,415	\$1,562,597	\$1,561,847	\$1,526,362	(\$36,235)
Funding						
City Funds			\$565,237	\$560,843	\$538,877	(\$26,360)
State			\$632,766	\$634,470	\$615,326	(\$17,440)
Emergency Assistance for Adults			13,924	13,924	13,924	0
Foundation Aid			0	4,500	0	0
Safety Net			270,582	266,997	268,441	(2,141)
Special Projects			83,014	83,014	83,735	721
TANF- Emergency Assistance for Families			12,573	14,016	14,016	1,443
Temporary Assistance for Needy Families			122,038	121,707	109,750	(12,288)
Work Now			130,635	130,312	125,460	(5,175)
Federal			\$364,594	\$366,533	\$372,160	\$7,566
Special Projects			32,215	32,215	32,528	313
TANF- Safety Net			33,486	33,486	33,486	0
TANF-Emergency Assistance			25,147	28,032	28,032	2,885
Temporary Assistance for Needy Families			273,747	272,801	278,114	4,368
Total			\$1,562,597	\$1,561,847	\$1,526,362	(\$36,235)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Public Assistance Support Grants

This program area contains funding for public assistance non-grant services, including burials for the indigent and summer camp fees for children on public assistance.

Spending						
Other Than Personal Services						
Contractual Services	2,179	2,215	5,830	5,830	5,830	0
Social Services	18,242	119,365	14,284	14,284	14,284	0
Total	\$20,421	\$121,580	\$20,114	\$20,114	\$20,114	\$0
City Funds			13,873	13,873	13,873	0
State			1,758	1,758	1,758	0
Child Support Administration			538	538	538	0
Guide Dogs			106	106	106	0
Medical Assistance Administration			412	412	412	0
Protective Services			11	11	11	0
Safety Net			438	438	438	0
Temporary Assistance for Needy Families			252	252	252	0
Federal			4,483	4,483	4,483	0
Child Support Administration			2,132	2,132	2,132	0
Food Stamp Administration			509	509	509	0
Medical Assistance Program (Medicaid)			334	334	334	0
TANF- Employment Administration			983	983	983	0
Temporary Assistance for Needy Families			504	504	504	0
Title XX Social Services Block Grant			21	21	21	0
Total			\$20,114	\$20,114	\$20,114	\$0

**Variance between the Fiscal 2010 Adopted Budget and the Fiscal 2011 Preliminary Budget.*

Performance Measures

	FY 08	FY 09	FY 10	4-Month Actual FY11	Target FY 11
Persons receiving cash assistance (000)	341.3	346.1	346.3	352.8	*
Cash assistance application timeliness rate (%)	90.7%	88.9%	91.9%	88.8%	*
Cash assistance fair hearing win rate (%)	86.6%	87.2%	87.9%	88.3%	*

HRA anticipates spending \$1.5 billion on cash assistance benefits in 2012, of which \$539 million are City funds. The Family Assistance (FA) program, which is partially funded with TANF, State and City funds, assisted 151,363 adults and children in January 2011.

As of January 2011, another 87,443 recipients have reached their five-year time limit for TANF-funded assistance and have been converted to the State and City-funded Safety Net Assistance (SNA) program. Expenditures for FA and five-year time limit families in Fiscal 2012 are projected to be \$939 million, of which \$279 million are City funds. In addition, there were another 113,001 persons, primarily adults,

receiving SNA in January 2011. An estimated \$589 million, of which \$260 million are City funds, will be spent on these recipients in the SNA program in 2011.

State Budget Actions

- **Fully Finance Family Assistance with Federal Funding.** The State Fiscal 2011-12 Executive Budget proposes to fund the Family Assistance portion of Public Assistance entirely with federal funds. In addition, it increases the local share of Safety Net Assistance from 50 percent to 70 percent, forgiving the State of its historical 50 percent commitment. However, due to the State TANF surplus, the action would result in a City savings of approximately \$4.9 million in Fiscal 2012.
- **Full Family Sanction for Non-Work Compliance.** The State Fiscal 2011-12 Executive Budget proposes withholding a public assistance household's public assistance grant in the second, and any subsequent instances, in which the head of the household does not comply with employment requirements.

Currently, when an individual is sanctioned, a portion of the family's cash assistance and food stamps is reduced. Under the current proposal, noncompliance for a third time would result in a public assistance case closure, and the entire household, including children, would lose their benefits.

Fiscal 2012 Preliminary Plan Actions

- **Vacancy and Overtime Reductions.** HRA proposes a savings of \$7.3 million (\$4.2 million CTL) in Fiscal 2011, \$8.3 million (\$4.8 million CTL) in Fiscal 2012 and \$24.7 million (\$14.4 million CTL) in Fiscal 2013 and in the outyears by eliminating 96 positions thru attrition in Fiscal 2011 and Fiscal 2012 and an additional 200 positions in 2013. HRA also proposes to reduce its overtime budget in Fiscal 2012. Vacancy and overtime reductions will be implemented throughout the agency including in general administration and the FIA division, which is under the Public Assistance and Employment Services program areas.
- **Managerial Reductions.** HRA proposes a savings of \$797,833 (\$453,000 CTL) in Fiscal 2011 and \$1.8 million (\$1 million CTL) in Fiscal 2012 from the elimination of 15 provisional managerial positions in various divisions throughout the Agency, including its FIA division.
- **Personal Injury Settlement Collections.** HRA proposes to generate \$1.2 million (\$490,000 CTL) in Fiscal 2011 and \$42.5 million (\$979,000 CTL) in Fiscal 2012 and in the outyears from collections related to personal injury settlements awarded to approximately 250 former and current cash assistance cases.
- **Carfare Savings.** Cash Assistance recipients will now receive carfare from Back to Work vendors during their first three months of employment. Recipients currently receive carfare during the first six months of employment. As a result of this action, HRA estimates a savings of \$578,000 (\$243,000 CTL) in Fiscal 2011 and \$486,000 in Fiscal 2012 and in the outyears.
- **Broker's Fees.** HRA proposes a fifty percent reduction in payments made on behalf of Cash Assistance recipients. As a result, HRA projects a savings of \$3.8 million (\$2.4 million CTL) in Fiscal 2011 and \$7.5 million (\$4.7 million CTL). This action could potentially impact the rate at which housing is identified for cash assistance recipients.

Nutrition Assistance

Food Assistance Programs

The Emergency Food Assistance Program (EFAP) provides nutrition education, food stamp outreach, and funds the distribution of more than 12.8 million pounds of food to over 500 soup kitchens and food pantries citywide.

The proposed budget for food assistance programs in Fiscal 2012 is \$5.6 million less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decrease of \$2.9 million in Federal funding for food stamp nutrition education and outreach (FSNEP), and a City funding decrease of \$250,000 for its Food Stamp Media campaign.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011–2012
Spending						
Other Than Personal Services						
Supplies and Materials	\$7,301	\$8,236	\$7,632	\$8,438	\$8,242	\$610
Other Services and Charges	0	0	7	7	7	0
Contractual Services	8,253	10,451	7,301	10,841	1,720	(5,581)
Fixed and Misc Charges	0	3	0	0	0	0
Subtotal	\$15,554	\$18,691	\$14,940	\$19,287	\$9,969	(\$4,971)
Total	\$15,554	\$18,691	\$14,940	\$19,287	\$9,969	(\$4,971)
Funding						
City Funds	NA	NA	\$9,154	\$8,831	\$7,081	(\$2,074)
Federal	NA	NA	\$5,785	\$10,456	\$2,888	(\$2,897)
Emergency Food & Shelter National BD Program	NA	NA	0	196	0	0
Food Stamp Administration	NA	NA	2,897	7,372	0	(2,897)
TANF- Employment Administration	NA	NA	2,888	2,888	2,888	0
Total	NA	NA	\$14,940	\$19,287	\$9,969	(\$4,971)

**Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.*

Food Stamp Operations

The Food Stamp Assistance Program or what is now referred to as the Federal Supplemental Nutrition Assistance Program (SNAP) is designed to enable low-income New Yorkers to increase their ability to purchase food. The program, with the exception of the administrative cost, which is listed below, is funded by the U.S. Department of Agriculture (USDA). The USDA provides food stamp benefits through the use of an electronic benefits card that can be used in place of cash to purchase food items at participating grocery stores and supermarkets, which now include Costco's and BJ's, among others.

The proposed budget for food stamp operations in Fiscal 2012 is \$1.7 million less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decreases in Federal funding for personal services. According to HRA the result of Federal revenue realignment, this will be corrected in the next financial plan.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$55,004	\$56,043	\$65,929	\$66,498	\$64,197	(\$1,732)
Additional Gross Pay	2,511	2,639	0	0	0	0
Overtime - Civilian	2,760	1,412	2,887	2,317	2,887	0
Subtotal	\$60,275	\$60,093	\$68,816	\$68,816	\$67,084	(\$1,732)
Other Than Personal Services						
Supplies and Materials	\$1,020	\$1,029	\$1,045	\$1,080	\$1,045	\$0
Property and Equipment	438	0	2	34	2	0
Other Services and Charges	2,939	3,245	3,316	3,360	3,116	(200)
Contractual Services	2,773	1,870	264	2,418	239	(25)
Subtotal	\$7,170	\$6,144	\$4,627	\$6,892	\$4,401	(\$225)
Total	\$67,444	\$66,238	\$73,442	\$75,708	\$71,485	(\$1,958)
Funding						
City Funds	NA	NA	\$34,678	\$26,117	\$34,678	\$0
State	NA	NA	\$890	\$890	\$890	\$0
Child Support Administration	NA	NA	25	25	25	0
Medical Assistance Administration	NA	NA	849	849	849	0
Protective Services	NA	NA	16	16	16	0
Federal	NA	NA	\$37,874	\$48,700	\$35,916	(\$1,958)
Administrative Training	NA	NA	13	13	13	0
Child Support Administration	NA	NA	100	100	100	0
Food Stamp Administration	NA	NA	21,968	30,606	22,033	65
Food Stamp Employment and Training	NA	NA	378	378	378	0
Food Stamps	NA	NA	8	8	8	0
Medical Assistance Program (Medicaid)	NA	NA	770	770	770	0
Personal Services Reimbursement	NA	NA	14,374	14,374	12,447	(1,927)
Special Projects	NA	NA	264	2,452	168	(96)
Total	NA	NA	\$73,442	\$75,708	\$71,485	(\$1,958)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Performance Measures

	FY 08	FY 09	FY 10	4-Month Actual FY11	Target FY 11
Persons receiving food stamps (000)	1,241.6	1,502.4	1,731.9	1,789.7	*
Non-cash assistance persons receiving food stamps(000)	607.4	860.1	1,071.0	1,121.6	*
SSI persons receiving food stamps (000)	231.9	243.3	258.4	249.5	*
Food stamp estimated payment error rate (%)	5.43%	6.68%	6.74%	N/A	*

HRA estimates that over \$3.4 billion in food stamp benefits were provided to New York City residents in 2010. In January of 2002, HRA issued \$86.6 million in food stamp benefits to 798,396 recipients. As of October 2010, monthly benefit issuances had increased to \$280 million for close to 1.8 million recipients.

Council Initiatives and Funding

The Council provided funding for the following initiative in the Food Assistance program area for FY 2011:

FY 2011 Council Changes at Adoption by Program Area	
<i>Dollars in Thousands</i>	
Food Assistance Programs	
Food Pantries Initiative	1,500
TOTAL	\$1,500

- Food Pantries Initiative.** The EFAP program is an initiative that was spearheaded by the Council in the late 1970’s. Until 2005 this program was fully funded by the City. However, since many of the people being serviced at pantries and soup kitchens are eligible for Temporary Assistance for Needy Families (TANF), about one-third of the City’s funding of this program is eligible for State and federal reimbursements. The Council has routinely provided funding in the amount of \$1.5 million for the direct purchase of food and food stamp outreach and technical assistance at pantries and soup kitchens. City-funded emergency food assistance programs have seen an increase in demand on an average of 21 percent annually since 2008. However, the City’s funding for this program does not reflect this increase. The City’s funding for this program has remained steady for the past two fiscal years.
- Increase in Need for Food Assistance.** The need for food stamp assistance, finding an HRA Food Stamp Center, and finding a food pantry or soup kitchen were ranked first and third among the top five HRA related calls to the 311 Customer Service Center. Food stamp enrollment has increased by nearly 230,000 between Fiscal 2009 and Fiscal 2010, as indicated in the performance measures of this program. However, there are still many qualified New Yorkers who are eligible for food stamp benefits but not enrolled. Advocates have estimated the number of eligible but not enrolled in food stamp program to range between 500,000 to 800,000.

In an effort to identify and examine this issue further the Council released a comprehensive report titled *Food Works*, the full report can be accessed via the following website: http://council.nyc.gov/html/food/files/foodworks_fullreport_11_22_10.pdf. The report brings attention to the underutilization of new and existing food resources and examines how the food system as a whole can be expanded to New Yorkers who lack adequate access to quality food.

Employment Services

Employment Services Administration

HRA administers employment programs for public assistance recipients.

The proposed budget for employment services administration in Fiscal 2011 is \$7,000 greater than the Fiscal 2011 Adopted Budget. This can be attributed to a slight projected increase in State funding for personal services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011–2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$12,553	\$12,893	\$17,178	\$17,178	\$17,185	\$7
Other Salaried and Unsalari ed	1,983	2,004	503	503	503	0
Additional Gross Pay	1,235	1,280	0	0	0	0
Overtime - Civilian	398	117	344	344	344	0
Subtotal	\$16,168	\$16,294	\$18,025	\$18,025	\$18,032	\$7
Other Than Personal Services						
Other Services and Charges	11,360	11,422	11,997	11,997	11,997	0
Property and Equipment	1	1	0	0	0	0
Supplies and Materials	0	1	9	9	9	0
Subtotal	\$11,362	\$11,424	\$12,006	\$12,006	\$12,006	\$0
Total	\$27,530	\$27,717	\$30,031	\$30,031	\$30,038	\$7
Funding						
City Funds	NA	NA	\$8,048	\$8,048	\$8,048	\$0
State	NA	NA	\$8,337	\$8,337	\$8,344	\$7
Administrative Training	NA	NA	1	1	1	0
Child Support Administration	NA	NA	81	81	81	0
Medical Assistance Administration	NA	NA	4,668	4,668	4,668	0
Protective Services	NA	NA	286	286	286	0
Shelter Contracts "584"	NA	NA	3,301	3,301	3,308	7
Federal	NA	NA	\$13,646	\$13,646	\$13,646	\$0
Administrative Training	NA	NA	38	38	38	0
Child Support Administration	NA	NA	316	316	316	0
Food Stamp Administration	NA	NA	2,021	2,021	2,021	0
Food Stamp Employment and Training	NA	NA	920	920	920	0
Food Stamps	NA	NA	32	32	32	0
Medical Assistance Program (Medicaid)	NA	NA	4,452	4,452	4,452	0
Personal Services Reimbursement	NA	NA	5,435	5,435	5,435	0
Special Projects	NA	NA	3	3	3	0
TANF- Employment Administration	NA	NA	10	10	10	0
Title XX Social Services Block Grant	NA	NA	419	419	419	0
Total	NA	NA	\$30,031	\$30,031	\$30,038	\$7

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Employment Services Contracts

HRA provides a large portion of its employment services through two contracted programs and they are WeCARE and Back to Work. WeCARE serves public assistance clients who exhibit medical and/or mental health barriers to employment. The program provides clients with a continuum of assessment, treatment, and rehabilitation services to facilitate health, wellness and self-sufficiency. Back to Work programs provide job search and short-term training services to cash assistance applicants and recipients also participating in the Work Experience Program (WEP). Back to Work contracts with community-based employment and training organizations to provide job readiness training, placement services and vocational training to applicants and recipients of public assistance.

The proposed budget for employment services contracts in Fiscal 2012 is \$5.7 million less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decreases in City, State and federal funding for contracted services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Other Than Personal Services						
Contractual Services	\$140,086	\$128,478	\$133,019	\$131,888	\$127,490	(\$5,529)
Other Services and Charges	0	0	773	651	635	(138)
Subtotal	\$140,086	\$128,478	\$133,792	\$132,540	\$128,125	(\$5,666)
Total	\$140,086	\$128,478	\$133,792	\$132,540	\$128,125	(\$5,666)
Funding						
City Funds	NA	NA	\$18,666	\$17,530	\$15,220	(\$3,446)
State	NA	NA	\$8,208	\$8,208	\$8,199	(\$9)
Medical Assistance Administration	NA	NA	8,095	8,095	8,094	(0)
Protective Services	NA	NA	20	20	19	(2)
Shelter Contracts "584"	NA	NA	93	93	86	(7)
Federal	NA	NA	\$106,917	\$106,801	\$104,706	(\$2,211)
COMMUNITY DEVELOPMENT STIMULUS	NA	NA	0	655	0	0
Child Support Administration	NA	NA	1	1	1	(0)
Food Stamp Administration	NA	NA	3	3	3	(0)
Food Stamp Employment and Training	NA	NA	43,643	42,872	42,085	(1,558)
Medical Assistance Program (Medicaid)	NA	NA	8,094	8,094	8,093	(0)
Personal Services Reimbursement	NA	NA	19,000	19,000	19,000	0
Special Projects	NA	NA	363	363	336	(27)
TANF- Employment Administration	NA	NA	35,776	35,776	35,152	(623)
Title XX Social Services Block Grant	NA	NA	37	37	35	(3)
Total	NA	NA	\$133,791	\$132,539	\$128,124	(\$5,666)

**Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.*

Performance Measures

	FY 08	FY 09	FY 10	4-Month FY11 Actual	Target FY 11
Cash assistance applicants and recipients placed into jobs (000)	80.2	78.7	76.8	25.8	*
Cash assistance cases that retained employment income 180 days after being placed in a job (Calendar year-to-date average) (%)	80.6%	80.3%	80.4%	80.4%	75%
Cash assistance cases that remained closed for 180 days due to employment (Calendar year-to-date average) (%)	80.3%	79.8%	80.3%	80.4%	75%
Safety Net Assistance (SNA) cases participating in work or work-related activities as calculated in accordance with State guidelines (State fiscal year to-date average) (%)	63.9%	62.0%	59.0%	59.8%	50%
Total WeCARE cases	25,312	24,366	25,342	25,733	*
Number of WeCARE federal disability awards	4,927	6,419	7,128	2,202	*

Subsidized Employment and Job-Related Training

This program area includes several smaller programs, including the Job Training and Participant (JTP) program and BEGIN. Through the JTP program, which began in March 2001, individuals on public assistance are hired for paid seasonal positions at City agencies, primarily the Department of Parks and Recreation. JTP employees perform a wide variety of functions within the agency including maintenance, security, and clerical work. Founded in 1989, BEGIN, or "Begin Employment, Gain Independence Now," is a welfare-to-work program specializing in basic skills and literacy instruction for participants with low basic skills and limited English proficiency. BEGIN also includes literacy programs and training vouchers which help clients improve literacy and employment skills in order to increase employability and self-sufficiency.

The proposed budget for subsidized employment and job-related training in Fiscal 2012 is \$14.9 million less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decreases in City, State and Federal funding for social services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$0	\$367	\$0	\$63	\$0	\$0
Other Salaried and Unsalariad	0	1,200	362	1,111	0	(362)
Overtime - Civilian	0	5	7	21	0	(7)
Subtotal	\$0	\$1,573	\$369	\$1,195	\$0	(\$369)
Other Than Personal Services						
Contractual Services	\$0	\$3,695	\$3,165	4,975	0	(3,165)
Fixed and Misc Charges	0	0	145	440	0	(145)
Social Services	115,784	96,415	84,371	87,381	73,133	(11,238)
Subtotal	\$115,784	\$100,110	\$87,681	\$92,797	\$73,133	(\$14,548)
Total	\$115,784	\$101,682	\$88,050	\$93,992	\$73,133	(\$14,917)
City Funds	NA	NA	\$41,783	\$42,064	\$34,564	(\$7,219)
State	NA	NA	\$8,063	\$8,841	\$7,187	(\$877)
Emergency Assistance for Adults	NA	NA	2	2	2	0
Safety Net	NA	NA	2,204	2,155	2,105	(99)
TANF- Emergency Assistance for Families	NA	NA	10	9	8	(2)
Temporary Assistance for Needy Families	NA	NA	3,109	3,979	2,417	(691)
Work Now	NA	NA	2,739	2,696	2,654	(85)
Federal	NA	NA	\$38,203	\$43,087	\$31,383	(\$6,821)
ARRA TANF SUBSIDIZED JOBS	NA	NA	3,035	5,070	0	(3,035)
Food Stamp Employment and Training	NA	NA	9,801	9,922	8,534	(1,268)
TANF- Employment Administration	NA	NA	18,042	18,042	17,993	(49)
TANF- Safety Net	NA	NA	11	11	11	0
TANF-Emergency Assistance	NA	NA	10	10	10	0
Temporary Assistance for Needy Families	NA	NA	7,303	10,032	4,835	(2,469)
Total	NA	NA	\$88,050	\$93,992	\$73,133	(\$14,917)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Fiscal 2012 Preliminary Plan Actions

- **Employment Efficiencies.** HRA proposes to eliminate milestone payments provided to Back to Work vendors by \$889,306 (\$577,000 CTL) in Fiscal 2011 and \$1.8 million (\$1.2 million CTL) in Fiscal 2012 for the development of career plans for cash assistance client who obtain employment.
- **BEGIN Administration Reduction.** In Fiscal 2005, the City University of New York (CUNY) entered into a three-year Memorandum of Understanding (MOU) for approximately \$13.3 million with HRA to manage the BEGIN program. The program was managed through CUNY's Research Foundation, and provided the program models, structures and standards by which HRA's other contracted literacy vendors operate. CUNY BEGIN provided employment training, including nursing, culinary arts, English as a Second Language (ESL) and a number of other services, for public assistance recipients to place them into jobs.

The MOU runs through June 30, 2011. HRA proposes the elimination of the CUNY administrative component of the program and maintains that services will continue to be provided by the community-based contractors it oversees. Because a majority of the CUNY BEGIN programs have already been eliminated, it no longer has a large number of programs and staff to manage. If implemented this action could result in headcount reduction. However, HRA has not provided details regarding the associated headcount. HRA projects a savings of \$3.3 million (\$2.2 million CTL) in Fiscal 2012 and in the outyears.

Other Programs

Adult Protective Services

Adult Protective Services (APS) is a state-mandated case management program for adults, 18 years of age and older, with mental and/or physical impairments who are unable to care for themselves. Services and support may include referrals for psychiatric or medical exams, assistance in obtaining and rectifying government entitlements and other social services, cleaning services and identification of alternative living arrangements.

The proposed budget for adult protective services in Fiscal 2012 is \$52,000 less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decreases in City and State funding for contractual services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$19,243	\$19,752	\$24,630	\$24,744	\$24,629	(\$0)
Other Salaried and Unsalari ed	44	0	0	0	0	0
Additional Gross Pay	2,180	2,315	1,355	1,355	1,355	0
Overtime - Civilian	701	478	811	697	811	0
Subtotal	\$22,168	\$22,546	\$26,796	\$26,796	\$26,796	(\$0)
Other Than Personal Services						
Supplies and Materials	\$0	\$1	\$0	\$5	\$0	\$0
Contractual Services	18,269	20,739	21,043	21,038	20,991	(\$2)
Property and Equipment	0	0	183	183	183	0
Social Services	1,116	1,073	800	800	800	0
Subtotal	\$19,385	\$21,813	\$22,026	\$22,026	\$21,974	(\$52)
Total	\$41,553	\$44,359	\$48,822	\$48,822	\$48,770	(\$52)
Funding						
City Funds	NA	NA	\$11,580	\$11,580	\$11,554	(\$27)
State	NA	NA	\$11,821	\$11,821	\$11,795	(\$26)
Child Support Administration	NA	NA	1	1	1	0
Medical Assistance Administration	NA	NA	255	255	255	0
Protective Services	NA	NA	11,058	11,058	11,032	(\$26)
Shelter Contracts "584"	NA	NA	507	507	507	0
Federal	NA	NA	\$25,421	\$25,421	\$25,421	(\$0)
Child Support Administration	NA	NA	3	3	3	0
Food Stamp Administration	NA	NA	7	7	6	(\$0)
Food Stamp Employment and Training	NA	NA	1	1	1	(\$0)
Food Stamps	NA	NA	1	1	1	0
Medical Assistance Program (Medicaid)	NA	NA	\$225	\$225	\$225	\$0
Personal Services Reimbursement	NA	NA	5	5	5	0

	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
TANF- Employment Administration	NA	NA	\$6	\$6	\$6	\$0
Title XX Social Services Block Grant	NA	NA	25,172	25,172	25,172	0
Total	NA	NA	48,822	48,822	48,770	(52)

**Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.*

**Continuation from previous page*

Performance Measures

	FY 08	FY 09	FY 10	4-Month Actual FY11	Target FY 12
Adult Protective Services (APS) Assessment Cases	2,994	3,236	3,405	3,412	*
Adult Protective Services (APS) Cases Eligible for Services	5,989	6,171	5,5889	6,002	*
Adult Protective Services (APS) Assessment Cases accepted or denied for under care within State-mandated 60 days (%)	90.0%	96.4%	96.4%	97.5%	*
Individuals referred to an Adult Protective Services (APS) field office visited within three working days (%)	95.7%	98.4%	98.9%	99.6%	85%

CEO Evaluation

The Center for Economic Opportunity (CEO) was established by Mayor Bloomberg in 2006 to implement new ways to reduce poverty in New York City. The Mayor has committed \$65 million annually to fund innovative programs based on the recommendations of the CEO. External evaluators and HRA are developing an assessment strategy to measure findings across programs that serve the same target groups. This component of CEO is used to evaluate the effectiveness of these new programs and also to develop better indices to measure poverty in the City.

The proposed budget for CEO evaluation in Fiscal 2012 is \$2.1 million less than the Fiscal 2011 Adopted Budget. The budget for CEO evaluation is allocated on an annual basis, It is unclear if funding for CEO will be included in Fiscal 2012.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011–2012
Spending						
Personal Services						
Additional Gross Pay	\$0	\$0	\$0	\$0	\$0	\$0
Full-Time Salaried - Civilian	484	482	484	484	34	(450)
Other Salaried and Unsalariated	2	0	0	0	0	0
Overtime - Civilian	5	0	1	1	1	0
Subtotal	\$491	\$482	\$485	\$485	\$35	(\$450)
Other Than Personal Services						
Contractual Services	\$3,157	\$1,853	\$0	\$962	\$0	\$0
Fixed and Misc Charges	0	30	0	30	0	0
Other Services and Charges	11	6	1,748	556	0	(1,748)
Supplies and Materials	15	0	0	0	0	0
Subtotal	\$3,182	\$1,889	\$1,748	\$1,548	\$0	(\$1,748)
Total	\$3,673	\$2,372	\$2,233	\$2,033	\$35	(\$2,198)
Funding						
City Funds	NA	NA	\$2,218	\$2,018	\$20	(\$2,198)
State	NA	NA	\$5	\$5	\$5	\$0
Medical Assistance Administration	NA	NA	5	5	5	0
Federal	NA	NA	\$9	\$9	\$9	\$0
Child Support Administration	NA	NA	1	1	1	0
Food Stamp Administration	NA	NA	2	2	2	0
Food Stamp Employment and Training	NA	NA	1	1	1	0
Medical Assistance Program (Medicaid)	NA	NA	4	4	4	0
Total	NA	NA	\$2,232	\$2,032	\$34	(\$2,198)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Performance Measures

None reported. The Council urges HRA to include, at a minimum, a list of CEO programs, its assessments and an outline of which programs are successful and which are not, and what steps are being taken to improve them.

Domestic Violence Services

The Office of Domestic Violence (ODV) provides both residential and non-residential services to victims of domestic violence. Residential services include temporary housing and emergency shelter, and non-residential services consist of supportive services for victims and their children. All programs provide a safe environment, as well as counseling, advocacy and referral services. The ODV directly operates one emergency domestic violence shelter, oversees reimbursement of 35 private emergency residential programs, and oversees and provides client referrals for four transitional housing programs.

The proposed budget for domestic violence services in Fiscal 2012 is \$3.2 million less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decreases in City and State funding for contracted services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011–2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$9,294	\$10,080	\$10,542	\$10,394	\$10,363	(\$179)
Other Salaried and Unsalari ed	9	1	0	0	0	0
Additional Gross Pay	685	698	853	853	853	0
Overtime - Civilian	613	578	232	470	232	0
Fringe Benefits	4	3	63	63	63	0
Subtotal	\$10,601	\$11,358	\$11,628	\$11,718	\$11,449	(\$179)
Other Than Personal Services						
Contractual Services	\$18,033	\$18,878	\$16,801	\$17,444	\$14,081	(\$2,720)
Other Services and Charges	3,605	3,582	3,897	3,897	3,897	0
Property and Equipment	20	1	15	15	15	0
Social Services	59,415	64,035	63,101	69,512	70,335	7,233
Supplies and Materials	15	3	148	148	148	0
Subtotal	\$81,088	\$86,499	\$83,963	\$91,016	\$88,476	\$4,513
Total	\$91,689	\$97,856	\$95,591	\$102,734	\$99,925	\$4,335
Funding						
City	NA	NA	\$30,383	\$32,554	\$30,508	\$126
State	NA	NA	\$23,023	\$25,281	\$25,262	\$2,239
Child Support Administration	NA	NA	10	10	10	0
Medical Assistance Administration	NA	NA	96	96	95	(2)
Protective Services	NA	NA	6,608	7,374	7,368	760
Safety Net	NA	NA	5,172	5,609	5,605	433
TANF- Emergency Assistance for Families	NA	NA	61	61	61	0
Temporary Assistance for Needy Families	NA	NA	11,076	12,130	12,122	1,047
Federal	NA	NA	\$42,209	\$44,833	\$44,188	\$1,979
Child Support Administration	NA	NA	38	38	38	0
Food Stamp Administration	NA	NA	130	130	126	(4)
Food Stamp Employment and Training	NA	NA	19	19	19	(0)
Food Stamps	NA	NA	9	9	9	0
Medical Assistance Program (Medicaid)	NA	NA	89	89	88	(1)
Personal Services Reimbursement	NA	NA	241	241	241	0
Special Projects	NA	NA	0	39	0	0
TANF- Employment Administration	NA	NA	5,970	5,970	5,970	0
TANF- Safety Net	NA	NA	16	16	16	(0)

	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
TANF-Emergency Assistance	NA	NA	\$124	\$124	\$124	\$0
Temp. Assist Need Families 100% Federal	NA	NA	0	604	0	0
Temporary Assistance for Needy Families	NA	NA	24,444	26,425	26,425	1,982
Title XX Social Services Block Grant	NA	NA	11,127	11,127	11,130	3
Other Categorical - Mayor's Fund-Family Justice	NA	NA	40	129	31	(9)
Total	NA	NA	\$95,654	\$102,798	\$99,989	\$4,335

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

*Continuation from the previous page

Performance Measures

	FY 08	FY 09	FY 10	4-Month Actual FY11	Target FY 11
Domestic Violence non-residential services programs active caseload	3,209	3,263	2,901	2,795	*
Number of Domestic Violence emergency beds (capacity)	2,144	2,144	2,208	2,208	*
Families seeking shelter at Prevention Assistance and Temporary Housing (PATH) who entered HRA's domestic violence shelters (%)	27.0%	62.2%	70%	76.6%	*

The percentage of families entering HRA’s domestic violence shelters found eligible for services at Prevention Assistance and Temporary Housing (PATH) increased by nearly ten percent in Fiscal 2010. This was due to improved efforts by staff to place eligible clients in domestic violence shelters, use of the computerized domestic violence shelter referral and placement system (SORTS) and an increase in available domestic violence shelter beds.

Council Initiatives and Funding

The Council provided funding for the following initiative in the Prevention and Aftercare program area for FY 2011:

FY 2011 Council Changes at Adoption by Program Area	
<i>Dollars in Thousands</i>	
Teen Relationship Abuse Prevention Program	
Partial Restoration of Teen RAPP PEG	2,500
TOTAL	\$2,500

The Council restored \$2.5 million of a \$3 million proposed reduction to the Teen RAPP program. The program educates and counsels teens about domestic violence in middle schools and high schools citywide. In 2008, a total of 7,343 teens citywide participated in the program’s intervention course. However, this funding will expire at the end of Fiscal 2011.

HIV and AIDS Services

The HIV/AIDS Services Administration (HASA) is the primary mechanism within HRA which expedites access to essential benefits and social services needed by persons living with AIDS or advanced HIV illnesses and their families. HASA provides the following: intake and needs assessment; assists clients with SSI/SSDI applications; direct linkages to public assistance, Medicaid, food stamps, home care, and homemaking services; ongoing intensive case management including the development of permanency plans for families, as well as periodic monitoring and crisis intervention for clients to maintain or modify their services and placements; voluntary vocational counseling/rehabilitation, job training and placement and other employment services that support the clients choice to work; and referrals to community-based resources for a variety of additional services including housing placement.

HASA also provides clients with emergency and non-emergency housing. Emergency housing consists of commercial hotel single room occupancy (SRO) and transitional congregate housing. Non-emergency housing consists of Scatter Site I, permanent congregate and independent private sector apartments or NYCHA placements.

The proposed budget for public assistance in Fiscal 2012 is \$9.8 million less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decreases in City and Federal funding for personal services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Full-Time Salaried - Civilian	\$53,647	\$53,220	\$56,119	\$57,567	\$46,082	(\$10,036)
Other Salaried and Unsalariated	90	88	0	0	0	0
Additional Gross Pay	5,971	7,013	529	529	529	0
Overtime - Civilian	1,712	796	869	851	795	(73)
Fringe Benefits	1	1	1	1	1	0
Subtotal	\$61,420	\$61,118	\$57,518	\$58,949	\$47,408	(\$10,110)
Other Than Personal Services						
Supplies and Materials	\$3	\$5	\$20	\$20	\$20	\$0
Property and Equipment	51	229	110	110	110	0
Other Services and Charges	0	0	605	605	605	0
Contractual Services	111,081	116,893	147,349	130,773	148,098	749
Fixed and Misc Charges	0	0	0	0	0	0
Social Services	44,550	43,444	16,721	33,130	16,323	(397)
Subtotal	\$155,684	\$160,571	\$164,805	\$164,638	\$165,157	\$352
Total	\$217,104	\$221,689	\$222,322	\$223,587	\$212,564	(\$9,758)
Funding						
City Funds	NA	NA	\$82,176	\$81,167	\$74,617	(\$7,560)
State	NA	NA	\$66,676	\$67,377	\$66,995	\$319
Emergency Assistance for Adults	NA	NA	2	2	2	0
Medical Assistance Administration	NA	NA	5,810	6,511	4,610	(1,200)
Protective Services	NA	NA	302	302	302	0
Safety Net	NA	NA	55,814	55,814	57,308	1,494
TANF- Emergency Assistance for Families	NA	NA	2,215	2,215	2,215	0
Temporary Assistance for Needy Families	NA	NA	1,711	1,711	1,730	19
Work Now	NA	NA	823	823	829	6
Federal	NA	NA	\$73,470	\$75,042	\$70,953	(\$2,517)
Food Stamp Administration	NA	NA	5,327	5,185	3,825	(1,502)

	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Food Stamp Employment and Training	NA	NA	\$1,442	\$1,431	\$1,411	(\$32)
HOPWA	NA	NA	35,207	36,207	35,207	0
Medical Assistance Program (Medicaid)	NA	NA	5,044	5,770	4,037	(1,008)
Personal Services Reimbursement	NA	NA	18,781	18,781	18,781	0
TANF- Employment Administration	NA	NA	68	68	68	0
TANF-Emergency Assistance	NA	NA	4,430	4,430	4,430	0
Temporary Assistance for Needy Families	NA	NA	3,167	3,167	3,191	24
Title XX Social Services Block Grant	NA	NA	3	3	3	0
Total	NA	NA	\$222,322	\$223,587	\$212,564	(\$9,758)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

*Continuation from the previous page

Performance Measures

	FY 08	FY 09	FY 10	4-Month Actual FY11	Target FY 11
Individuals receiving HIV/AIDS services	30,915	31,289	32,119	32,366	*
Average number of days from submission of a completed application to approval or denial of enhanced housing benefits to keep HASA clients in stable housing	8.2	8.9	6.8	5.4	*
Average number of days from submission of a completed application to issue enhances housing benefits to HASA clients	NA	NA	17.5	16.5	*
HASA clients receiving ongoing enhanced housing benefits (%)	83.0%	81.1%	80.7%	81.1%	*

Council Funding

The Council restored funding in HRA's HIV/AIDS Services program area for Fiscal 2011:

FY 2011 Council Changes at Adoption by Program Area	
<i>Dollars in Thousands</i>	
HIV and AIDS Services	
PEG Restoration for HASA Case Managers	4,196
Nutrition Program Administration PEG Restoration	477
SUBTOTAL	\$4,673*

* After Adoption the Council amended its restoration of the Employment Restructuring PEG. \$1 million of this funding (plus \$400,000 from the Administration) was used to restore funding for contracted supportive housing case managers in HASA.

- Supportive Case Management Restoration.** In the Fiscal 2011 Preliminary Budget, the agency proposed to reduction of 248 HASA case managers. This action would have increased contracted supportive housing case load ratios from 20:1 to 30:1. The Council was able to restore the proposed \$4.2 million reduction to HRA's budget to which prevented the reduction of HIV/AIDS case management staff in Fiscal 2011.

- **PEG Restoration for Nutrition Services.** The Council restored \$477,000 of which HRA proposed to reduce in the FY 2010 Preliminary Budget, for the administration of nutrition program that provides counseling and food to HASA clients.

Current Fiscal and Programmatic Challenges

Since March 2007 the Administration has issued nine Programs to Eliminate the Gap (PEGs) proposals, resulting in a number of actions that have disrupted the HASA program immensely. They include the following:

- Funding for HASA homemaking services reduced in three plans;
- Elimination of the Scatter Site II program, which offers apartments leased in the client's name and assisted clients with the transition to independent living;
- Savings from two delays in the construction of NY/NYIII Housing, the 2005 supportive housing agreement between the City and State to create 9,000 new units of supportive housing in New York City over the next ten years, of which 1,000 (600 congregate & 400 SS1) are committed HASA units;
- Reduced funding for the HASA nutrition program;
- Proposal to eliminate contracted supportive housing case managers;
- Proposal to eliminate 248 HASA case managers, which would violate LL49 by shifting caseloads to contracted case managers and eliminating agency case managers.

Fiscal 2010

The most problematic program reduction is the elimination of 248 case managers. In the Fiscal 2010 Preliminary Budget, HRA proposed to reduce the funding to case management contracts in Scatter Site I and permanent congregate supportive housing programs, in an effort to eliminate duplicate functions. However, advocates and providers have sited distinctive differences in the two. HASA case managers provide assessment and access to services and public benefits, and the contracted case managers provide psycho-social case management to clients. This action would have increased the contracted case managers case load ratio from 20:1 to 30:1, and resulted in the elimination of approximately 60 contracted Scatter Site I and permanent congregate case managers. The Council restored the proposed \$1.876 million reduction to HRA's budget which prevented reduction. However, funding was not base-lined; therefore the implementation of this action in Fiscal 2012 and in the outyears is still possible.

Fiscal 2011 and Fiscal 2012

In the Fiscal 2011 Preliminary Budget, HRA proposed to eliminate 248 HASA case management positions through attrition and maintain the number of contracted case management workers at supportive housing programs. HRA claims that it will be able to maintain the case management ratios of 34:1 mandated under Local Law 49. It planned to maintain these ratios by including contracted case management staff in its client to case manger ratios. HRA suggested that if it implements this action, it would reverse the proposed January 2010 PEG which would reduce contracted case workers. According to HRA the reduction of 279 HASA case managers would occur through attrition and redeployment. In addition, as part of the proposal the elimination of the 279 HASA case managers would be offset with the addition of 31 new HASA positions. These new positions would include liaisons would be assigned to serve the needs of supportive housing staff and clients. Because the Council, with the assistance of the Administration, restored \$5.6 million to HRA's budget (\$4.6 million to maintain 248 HASA case managers and \$1.4 million of the \$1.8 million to maintain contracted case managers) no action was taken in Fiscal 2011. However, the proposal is included in the Fiscal 2012 budget and the amount to restore services nearly doubles to \$10.4 million.

Home Energy Assistance

The Home Energy Assistance Program (HEAP) is a federally funded program that provides grants to low-income homeowners and renters to assist them in paying bills for heating fuel, equipment and repairs. The grants range from \$40 to \$400 a year. The program consists of two major components: regular and emergency benefits. Emergency benefits are offered in addition to the regular HEAP benefits.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Full-Time Salaried - Civilian	\$1,351	\$1,475	\$1,869	\$1,869	\$1,869	\$0
Additional Gross Pay	77	80	0	0	0	0
Overtime - Civilian	126	56	94	94	94	0
Subtotal	\$1,553	\$1,612	\$1,963	\$1,963	\$1,963	\$0
Other Than Personal Services						
Supplies and Materials	\$0	\$142	\$0	\$140	\$0	\$0
Property and Equipment	99	113	0	117	0	0
Other Services and Charges	408	895	22,000	620	22,000	0
Contractual Services	2,506	2,487	0	3,567	0	0
Social Services	45,763	49,158	0	22,000	0	0
Subtotal	\$48,776	\$52,795	\$22,000	\$26,444	\$22,000	\$0
Total	\$50,329	\$54,407	\$23,963	\$28,407	\$23,963	\$0
Funding						
City Funds			\$155	\$155	\$155	\$0
State			\$88	\$88	\$88	\$0
Administrative Training			1	1	1	0
Child Support Administration				6	6	6
Medical Assistance Administration				77	77	77
Protective Services			4	4	4	0
Federal			\$23,720	\$28,164	\$23,720	\$0
Administrative Training			1	1	1	0
Child Support Administration				22	22	22
Food Stamp Administration			38	38	38	0
Food Stamp Employment and Training				8	8	8
Food Stamps			6	6	6	0
Home Energy Assistance Program				23,494	27,938	23,494
Medical Assistance Program (Medicaid)				69	69	69
Personal Services Reimbursement				61	61	61
Special Projects			3	3	3	0
TANF- Employment Administration				12	12	12
Title XX Social Services Block Grant				7	7	7
Total			\$23,963	\$28,407	\$23,963	\$0

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Office of Child Support Enforcement

The Office of Child Support Enforcement (OCSE) helps custodial parents (parents living with and caring for their children) to obtain the financial support that their children need and deserve from non-custodial parents (parents not living with their children). OCSE assists all parents, regardless of income and immigration status at no cost. Once a child support order is established, it remains in effect until the child reaches age 21 or becomes self-supporting, unless the court orders otherwise. Clients applying for or receiving public assistance benefits are automatically referred to OCSE for child support services.

The proposed budget for child support enforcement in Fiscal 2012 is \$83,000 less than the Fiscal 2011 Adopted Budget. This can be attributed to projected decrease in federal and State funding for contractual services.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$35,545	\$38,344	\$41,640	\$44,014	\$41,640	\$0
Other Salaried and Unsalariated	33	0	0	0	0	0
Additional Gross Pay	1,774	1,986	434	434	434	0
Overtime - Civilian	1,247	1,519	608	1,563	608	0
Subtotal	\$38,600	\$41,849	\$42,682	\$46,010	\$42,682	\$0
Other Than Personal Services						
Supplies and Materials	\$183	\$142	\$1,751	\$341	\$1,751	\$0
Property and Equipment	441	356	491	1,156	491	0
Other Services and Charges	4,276	5,519	6,067	7,785	6,067	0
Contractual Services	8,266	9,475	8,190	13,255	8,107	(83)
Fixed and Misc Charges	25	0	0	17	0	0
Social Services	5,573	6,395	4,988	4,988	4,988	0
Subtotal	\$13,863	\$15,870	\$13,178	\$18,260	\$13,095	(\$83)
Total	\$52,463	\$57,719	\$55,859	\$64,270	\$55,776	(\$83)
Funding						
City Funds	NA	NA	\$12,847	\$12,847	\$12,937	\$90
State	NA	NA	\$10,744	\$11,701	\$10,716	(\$28)
Child Support Administration	NA	NA	9,611	10,568	9,583	(28)
Special Projects	NA	NA	1,133	1,133	1,133	0
Federal	NA	NA	\$40,577	\$49,004	\$40,432	(\$145)
Child Support Administration	NA	NA	40,484	48,911	40,339	(145)
Personal Services Reimbursement	NA	NA	93	93	93	0
Total	NA	NA	\$64,169	\$73,552	\$64,085	(\$83)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Performance Measures

	FY 08	FY 09	FY 10	4-Month Actual FY11	Target FY 11
Child support collected (\$ million)	\$641.6	\$671.3	\$686.4	\$235.1	\$700.1
Current obligations collected (%)	70.2%	70.4%	69.3%	67.5%	69%
Child support cases with orders of support (%)	72.4%	76.2%	70.5%	70.5%	73%

The primary role of OCSE is to ensure children are supported by both parents. OCSE services include establishing paternity, obtaining child support orders and collecting and enforcing child support from non-custodial parents. As of January 2011 there were 33,504 cash assistance cases and 246,503 non-cash assistance cases with established support orders, for a total of 280,007 cases.

The amount of child support collected exceeded \$686 million in Fiscal 2010, \$15.1 million or 2.1 percent, more than \$671.3 million collected in Fiscal 2009.

When combined with earnings and employment assistance, child support payments help needy families become or remain self-sufficient. This program is cost efficient for the City since the tax levy share of program administration is approximately 17 percent and is matched with open-ended federal and State reimbursement.

Substance Abuse Services

The Substance Abuse Services program area includes rehabilitation services for clients with substance abuse problems that are a barrier to employment and independent living.

The proposed budget for substance abuse in Fiscal 2012 is \$3.8 million less than the Fiscal 2011 Budget Adopted. This can be attributed to projected decrease in City and State funding for social service safety net payments.

<i>Dollars in Thousands</i>	2009 Actual	2010 Actual	2011 Adopted	2011 Feb Plan	2012 Feb Plan	*Difference 2011-2012
Spending						
Other Than Personal Services						
Contractual Services	\$29,825	\$26,234	\$21,857	\$25,334	\$21,857	\$0
Social Services	49,833	50,129	51,278	51,199	47,442	(3,836)
Total	\$79,658	\$76,363	\$73,135	\$76,534	\$69,299	(3,836)
City Funds	NA	NA	\$27,317	\$27,278	\$24,284	(3,033)
State	NA	NA	\$28,489	\$28,450	\$26,596	(1,893)
Medical Assistance Administration	NA	NA	3,259	3,259	3,259	0
Safety Net	NA	NA	24,820	24,781	22,952	(1,867)
Temporary Assistance for Needy Families	NA	NA	410	410	385	(25)
Federal	NA	NA	\$17,329	\$17,328	\$18,418	\$1,089
Food Stamp Employment and Training	NA	NA	147	147	147	0
Medical Assistance Program (Medicaid)	NA	NA	3,259	3,259	3,259	0
Personal Services Reimbursement	NA	NA	4,493	4,493	5,633	1,140
TANF- Employment Administration	NA	NA	8,610	8,610	8,610	0
Temporary Assistance for Needy Families	NA	NA	820	819	769	(51)
IntraCity - Social Services/ Fees	NA	NA	0	3,477	0	0
Total	NA	NA	\$73,135	\$76,534	\$69,299	(3,836)

*Variance between the Fiscal 2011 Adopted Budget and the Fiscal 2012 Preliminary Budget.

Fiscal 2012 Preliminary Plan Actions

Enhanced Monitoring of Residential Treatment Program Attendance. HRA proposes to implement finger imaging technology in residential substance abuse treatment programs. The Agency claims it will improve attendance tracking which would result in accurate claiming and generate a savings of \$3.8 million (\$1.9 million CTL) in Fiscal 2012 and in the outyears.

Appendix A: Budget Actions in the November and February Plans

<i>Dollars in Thousands</i>	FY 2011			FY 2012		
	City	Non-City	Total	City	Non-City	Total
Agency Budget as of June 2009 Plan	\$6,099,267	\$2,306,867	\$8,406,134	\$6,866,396	\$2,330,135	\$9,196,531
Program to Eliminate the Gap (PEGs)						
Admin Efficiencies	(273)	(\$219)	(\$492)	(2,796)	(\$2,694)	(5,490)
BEGIN Admin Reduction			\$0	(2,248)	(\$1,048)	(3,296)
Broker's Fees Reduction	(2,396)	(\$1,365)	(\$3,761)	(4,793)	(\$2,730)	(7,523)
Carefare	(243)	(\$168)	(\$411)	(486)	(\$670)	(1,156)
Employ Efficiencies	(577)		(\$577)	(1,153)	(\$625)	(1,778)
Enhanced Monitoring of Residential Treatment Program Attendance	(39)	(\$40)	(\$79)	(1,893)	(\$1,944)	(3,837)
Fed Rev for Emergency Grants	(1,443)	\$1,443	\$0	(1,443)	\$1,443	0
Improved Cost Allocation	(5,669)	\$5,419	(\$250)	(6,038)	\$5,788	(250)
Managerial Reductions	(453)	(\$345)	(\$798)	(1,001)	(\$764)	(1,765)
Medicaid Provider Fraud, Waste & Abuse Reimbursement			\$0	(\$943)	(\$943)	0
Medicaid Rev for Hospital Inmates	(21,513)	21,513	\$0	(3,800)	3,800	0
One Time Rev Adjustments	(10,561)	10,561	\$0			0
Personal Injury Settlement Collects	(490)	(739)	(\$1,229)	(979)	(1,478)	(2,457)
Reductions from Redeployment	(643)	(670)	(\$1,313)	(851)	(709)	(1,560)
Vacancy Overtime Reductions	(4,206)	(3,119)	(\$7,325)	(4,814)	(3,498)	(8,312)
Other PEGS	(2,900)	(762)	(\$3,662)			
Total, PEGs	(\$51,405)	\$31,509	(\$19,896)	(33,237)	(\$942)	(\$34,179)
New Needs						
DV Shelter	\$2,171	\$4,240	\$6,411	\$2,171	\$4,240	\$6,411
Total, New Needs	\$2,171	\$4,240	\$6,411	\$2,171	\$4,240	\$6,411
Other Adjustments						
Other Adjustments	(\$300,764)	\$157,337	(\$143,427)	(\$768)	\$2,605	\$1,837
Other Adjustments	(\$13,288)	(\$46,451)	(\$59,739)	\$197,630	(\$36,924)	\$160,706
Total, Other Adjustments	(\$314,052)	\$110,886	(\$203,166)	\$196,862	(\$34,319)	\$162,543
Agency Budget as of January 2010 Plan	\$5,735,981	\$2,453,502	\$8,189,483	\$7,032,192	\$2,299,114	\$9,331,306

Appendix B: Reconciliation of Program Areas to Units of Appropriation

Dollars in Thousands

	OTPS				PS				Grand Total
	101	103	104	105	201	203	204	205	
Adult Protective Services				\$21,974				\$26,796	\$48,770
CEO Evaluation					\$35				\$35
Domestic Violence Services				\$88,476				\$11,512	\$99,989
Employment Services Administration		\$12,006			\$13,533	\$4,498			\$30,038
Employment Services Contracts		\$128,125							\$128,125
Food Assistance Programs				\$9,969					\$9,969
Food Stamp Operations		\$4,401			\$550	\$66,180		\$353	\$71,485
General Administration	\$129,378				\$97,377	\$16,110		\$912	\$243,777
HIV and AIDS Services				\$165,157				\$47,408	\$212,564
Home Energy Assistance		\$22,000			\$469			\$1,494	\$23,963
Information Technology Services	\$35,232				\$59,007				\$94,239
Investigations and Revenue Admin	\$1,101				\$59,396				\$60,497
Medicaid - Eligibility & Admin			\$20,769		\$3,890		\$83,878		\$108,537
Medicaid and Homecare			\$6,166,307				\$37,238		\$6,203,545
Office of Child Support Enforcement	\$3,027	\$18,376			\$42,682				\$64,085
Public Assistance and Employment Admin		\$54,753				\$188,028			\$242,781
Public Assistance Grants		\$1,526,362							\$1,526,362
Public Assistance Support Grants		\$20,114							\$20,114
Subsidized Employ & Job-Related Training		\$73,133							\$73,133
Substance Abuse Services		\$69,299							\$69,299
Grand Total	\$168,739	\$1,928,569	\$6,187,076	\$285,575	\$276,938	\$274,817	\$121,115	\$88,474	\$9,331,304