



THE COUNCIL OF THE CITY OF NEW YORK COUNCIL MEMBER GALE A. BREWER

CITY HALL
NEW YORK, NY 10007
TEL: 212-788-6975
FAX: 212-513-7717
www.council.nyc.gov

FOR IMMEDIATE RELEASE

February 26, 2009

***** MEDIA ALERT *****

“WHO ARE YOU GONNA CALL?”

BREWER HOLDS HEARING ON CABLE CONSUMER SERVICE ISSUES

- WHAT:** Oversight Hearing on Cable Consumer Service Issues
- WHO:** Council Member Gale A. Brewer, Chair, Technology in Government Committee
- WHEN:** Tuesday, April 7, 2009 at 10:00am
- WHERE:** 14th Floor Hearing Room, 250 Broadway

CITY HALL – Tomorrow, April 7 at 10:00am in the 14th Floor Hearing Room of 250 Broadway the New York City Council’s Technology in Government Committee will conduct a joint oversight hearing with the Committees on Land Use and Consumer Affairs entitled, “Who are you going to call? – New York City Cable Franchisee Customer Service Issues.”

The hearing will examine the ways customer support performance is tracked and enforced by the city and state, and where customers should go to report problems with their cable service. Expected to testify are the New York City Department of Information Technologies and Telecommunications, the City’s cable companies, advocacy groups and consumers. This is an opportunity to learn about how New York City government and cable providers deal with customer complaints and problems regarding telecommunication services.

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